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Validating the 'soft' aspects of TQM for ISO-9001 certified construction firms in SOUTH AFRICA

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Examiner 2

Response to external examiners feedback

The external examiner's comments have provided valuable input into improving the researcher's research report. The examiner's comments have been incorporated into the final research report. A summary of the researcher's responses to the external examiner is presented in the table below.

The responses/corrections as listed below are reflected in green highlighted text on the amended report.

No.	Examiner's comments	Responses/corrections
	CHAPTER 1	
1	Chapter 1 The candidate did not present significance of the study carried out.	 The significance of the study is now included as sub section 1.3 of Chapter 1.
2	Chapter 1 1.4 The structure of the report is in order; however, Chapter one was omitted in the structure presented for the research.	 1.6 Chapter one has now been included in the structure presented for the research.