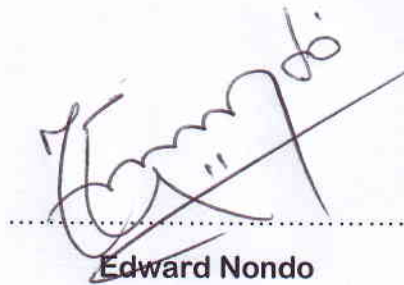


Declaration

I, *Edward Nondo* do hereby declare that this research report is my own unaided work. It is submitted in partial fulfillment of the requirements for the award of the degree of Master of Management (in the field of Public and Development Management) at the University of the Witwatersrand, Johannesburg, South Africa. It has not been submitted before for any degree or examination at this or any other university.



Edward Nondo

February, 2010.