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Organizational talk: an investigation into how banking employees informally influence work culture towards their interests

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2010-03-30T12:24:34Z
http://hdl.handle.net/10539/7915

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Contents:

Chapter 1:	1
Introduction.	1
Organisational theorists and culture:	5
Anthropology and culture:	8
Chapter 2: The informal organisation, Goffman, gossip and humour:	12
Informal communication.	12
Gossip.	18
Humour, joking and laughter.	24
Chapter 3: Marxism, post-structuralism, resistance and identity:	29
Marxism and Labour Process Theory.	29
Michel Foucault.	33
Post-structural feminism and resistance.	38
Professionalism and late capitalism.	43
Chapter 4: Race, ethnicity, gender, sex, age and class:	46
Chapter 5: Banking in South Africa:	55
Chapter 6: Methodology and ethics:	58
Methodology.	58
Ethical considerations.	62
Chapter 7: Research sites overview:	64
Chapter 8: Big Bank findings:	66
The landscape of Big Bank.	66
Big Bank: conflicting histories.	68
The Big Bank finance example.	74
History from above: the senior managerial perspective.	80
The *Ubuntu* programme.	82
Gossip and humour in Big Bank.	84
Big Bank concluding remarks.	94
Chapter 9: Boodle Bank findings:	95
Boodle Bank overview.	95
The ‘Old Boy’s Club’.	98

Boodle Bank historical points. 100
Gossip and humour in Boodle Bank. 104
Final notes on Boodle Bank. 116
Chapter 10: Discussion and conclusion: 118
Discussion. 118
The critical situation. 120
Professional identities. 125
Identity politics: age, class, race and gender. 130
Dualisms. 135
Conclusion: the corporate imaginary. 136
Addendum A: 143
Sources: 144