Research Aim 1: Participants' Perceptions Regarding the Ecosystemic and Constructivist Principles of the CATLI

[Please note that all questionnaire and evaluation responses are directly quoted from the data and may contain spelling and language errors. Italicised parentheses were included for clarity where necessary.]

ECOSYSTEMIC PRINCIPLES

Appendix D

TABLE 1:

THEME 1: APPLICATION OF ECOSYSTEMIC PRINCIPLES TO UNDERSTANDING THE CLIENT'S DEVELOPMENT / PROCESS (Considering *all* aspects of the client and the environment to recognise and address factors impacting on teaching, learning and development).

LSQ1	LSSQ 2	LSSQ 3	LSSQ 4	LSSQ 5	LSSQ 6	LSSQ 7	LSSQ 8	LSSQ 9
"I think it is a	"I think that the	"I think it is a	"I think the	"I think it is an	"It is useful for	"I think this	"I think the	"Very helpful and
valuable	ecosystemic	valuable and	process offers	excellent way to	parents and	process is highly	consideration of a	informative as far
assessment tool."	assessment was	informative	support	approach the	children as they	beneficial in	range of factors	as getting to know
	very useful as it	assessment	(holistically) for	diversity of	"buy" into the	identifying all the	that could impact	about the client."
"Interviews and	allowed me to	process. It allows	learners with	children in	process from the	barriers to the	in learning was	
indepth	understand the	the clinician to	learning	today's South	beginning since	child's learning as	important in	
background	child 'fully'."	assess the child	difficulties. It	African	their input is	well as in	understanding	
information helps		from a holistic	also focuses on	classroom"	considered both	addressing these	strengths and	
me to understand	"When working	perspective, thus	specific areas of		valuable and in	key barriers.	weaknesses – so	
my clients	with children it is	gaining a well-	difficulty which	"I found it to be	fact essential."	These barriers	the interviews,	
completely. I feel	important to know	rounded, full	assists learners'	thorough,		may range from	perusal of work,	
that it is	everything about	understanding	specific areas of	comprehensive	"An "overall"	the child's	formal and	
absolutely	them, especially	regarding the	weakness."	and also it takes	picture is	temperament,	informal tests all	
necessary in order	their home life	child's		cognisance of the	addressed."	situation at school	helped to build a	
to provide the	and relationships	functioning, and	"It provided	individual's		as at home, as	rounded picture of	
correct	within that	possible areas of	insight into the	temperament,		well as previous	strengths and	
interventions for	context as it helps	weakness both	client's	motivation,		advantages	weaknesses."	
my clients."	one to understand	educationally and	background which	cognition and		afforded to the		
	certain behaviours	psychologically."	allowed for a	emotion."		child."	"Knowledge of	
	of that child."		better				the clients'	
		"I was able to	understanding of	"Understanding			interests, anxieties	
		incorporate my	the client.	his background			and home	
		child's	Furthermore it	and home			circumstances	
		intrapersonal,	allowed for the	influence widened			enabled me to	
		interpersonal and	client to be	my understanding			plan activities to	
		educational	supported	of my pupil"			interest and	
		functioning into	holistically."				motivate them –	
		my understanding					and so support	
		of his level of	"The CATLI				learning better	
		functioning and	looks at children				than would have	
		possible	holistically, this				been possible	

		contributing factors to his difficulties and to predict possible areas of weakness as a result of his learning style and emotional functioning."	thus offers more support to learners that facilitates their learning." "It works well as it takes the child's / client's background / history into account (e.g. English being a second language)"				with a less holistic approach."	
ELS 1	ELS 2	ELS 3	ELS 4	ELS 5	ELS 6	ELS 7	ELS 8	ELS 9
"(Name) has an older brother and a younger sister who both perform well academically. The family has undergone financial strain when (Name's) father lost his first job. This stressful period in the family life has impacted negatively on his academic performance as he is a very sensitive child and is very aware of tension within his family. Other life events that could have contributed to his emotional state, are the number of times the family	"The family appeared to always be neatly dressed and well-groomed but have financial difficulties. The father has a job while the mother remains unemployed." "His family's financial difficulties does seem to be affecting his development" "Political factors seem to be impacting on (Name's) development."	"There were a number of systems promoting his learning and development, like his strong emotional and academic support at home (particularly from his mother). The good support and understanding (Name) receives from his class teacher also contributes positively towards his development and learning, as well as friends he has made at school." "There are however some challenging systems like his	"Elements that seemed to hinder his learning include the fact that English is his second language thus causing a barrier to his understanding of instructions. Moreover, his school does not seem to have sufficient resources to accommodate learning for him. This seems to result in (Name) falling more and more behind with his schoolwork. These problems seem to be caused by (Name's) socio economic group as well as his inter and intra personal	"Part of the well-being of each learner is to have the ecosystemic approach to their learning where parents and class teachers are also involved in understanding the learners more." "I needed to look at (Name) ecosystemically, viewing him from his history, background, temperament, emotional status, etc. which gave me an indepth understanding of how to approach him, what to do to promote 'goodness of fit' and how to	"Because this model (CATLI) is founded on ecosystemic and cognitive theories of development it is contextually inclusive and includes ways of accommodating learners' cognitive developmental levels and cognitive processing style." "There are many factors promoting development and learning for (Name) - socioeconomically in terms of her basic needs as well as having support from her family."	"(Name's) processing style, temperament, and low motivation needed to be accommodated and these were addressed during learning support." "An ecosystemic framework was used, focusing on the impact of interpersonal support evident in the relationships between him, his parents, his school and peers; as well as the environmental influences of the political environment." "The child was seen as interacting	"In reviewing all the information gathered about (Name) from various sources, it became clear that she needed support in a variety of dimensions - social, emotional, cognitive, motivational and behavioural."	"My client's background was not really preventing her from any improvement as she is fortunate to attend a private school. The only problem could be the language as English is her second language and thereby slows the learning process." "My client was making good progress until her parents separated. This was very difficult on all of them, which led her to blaming herself for the saparation."

moved house in his life. This kind of upheaval and change may well have exacerbated (Name's) sensitive tendencies."	high performance anxiety related to reading and writing and his low concentration which occurs through an increase in anxiety."	support systems."	support him."	"At school, (Name) has a caring teacher who is concerned about her development and who is willing to make an effort to understand the individual difficulties that she experiences." "One of the challenges she faces is he poor auditory processing skills as assessed by a speech and hearing therapist. This inability to adequately	with many systems. Some of these interactions promoted development and some of them hindered development"	
				This inability to		

ELS 10	ELS 11
anxious and stressed. His school was either not interested or not motivated to assist him and it was attempted to get his educators to better understand his needs and his preferred learning	
style. High levels of performance anxiety caused him to withdraw at times. He has minimal interaction with his peers. All these factors seemed to have interfered with (Name's) optimal development."	"The language medium in (Name's) current school is different to that of her home and some language difficulties have resulted thereby creating a significant barrier to her learning."

- The LSS participants seem to have a good grasp of the holistic nature of the process.

 LSSQ 1 added the importance of considering medical reasons in relation to learning problems as part of the ecosystemic evaluation.

 None of the parent participants commented on the holistic nature of the process and do not appear to have embraced an understanding of the ecosystemic framework.
- Parent participants generally expressed their satisfaction with the process.

Analysis of the data suggests that all learning support participants use the terminology of ecosystemic theory. However, when analysing the perceptions in more depth, it appears that a small majority had a fair understanding of ecosystemic principles (LLSQ 2,4,5,8 and ELS 2,5,6,7,8,10,11), while a minority displayed a good understanding of ecosystemic principles (LSSQ 7, ELS 1,3,4). On the other hand, another minority appeared to have an inadequate understanding of ecosystemic principles and probably tend towards using a medical model in their thinking.

TABLE 2: THEME 2: UNDERSTANDING / USING THE CONSTRUCTIVIST PRINCIPLE OF DESIGNING THE LEARNING SUPPORT PROGRAMME TO SUIT INDIVIDUAL NEEDS AND STRENGTHS (ZPD)

LSSQ 1	LSSQ 2	LSSQ 3	LSSQ 4	LSQ 5	LSSQ 6	LSSQ 7	LSSQ 8	LSSQ 9
"One gets the impression while studying that the CATLI is unchangeable but it can and should be adapted for each client." "The CATLI can tap into whatever is relevant for each child and a programme can be constructed around the child's interests."	"It gave me insight into the needs of the child thus allowing me to design lessons to suit his/her needs. All children learn differently and traditional literacy instruction works on a specific procedure which does not address all children and their needs. Client's needs need to be recognised individually and addressed. The CATLI allows for this as you learn about the child holistically and are able to work with every need as well as strength."	"The LS programme was perfectly suited for his learning needs, and to help him develop the tools he needed to reduce anxiety in the classroom, and bridge the gap between his learning style and the pace of the classroom."	"The CATLI also focuses on specific areas of weakness using results form the pre-assessment." "It assists learners' specific areas of weakness." "Through this process the learners gain support on a suitable level."	"It is an excellent and thorough approach in addressing the needs and strengths of my client." "I was given insight into how to approach my client by understanding his interests, and working on a programme which could involve him and accommodate his temperament, motivation, cognition and emotion."	"As the assessment highlighted strengths and weaknesses the programme could be tailored to enhance these using the child's specific interests resulting in increased motivation."	"The child I was supporting had a very low motivation and high anxiety. The activities that I formulated, according to principles of the CATLI, allowed me to focus specifically in these two areas of need." "His poor successive processing was addressed by allowing him to engage with more simultaneous and meaning based tasks. His low motivation was addressed using unthreatening games, fun activities as well as me scribing texts for him." "The CATLI is dynamic and flexible. It focuses and is adaptable according to the child's needs."	"Some fundamental issues associated with being a poor successive processor were targeted" "The CATLI allows a range of needs to be addressed, with different activities in the CATLI addressing different needs." "It means tailoring work to each child's individual interests."	

ELS 1	ELS 2	ELS 3	ELS 4	ELS 5	ELS 6	"The aim of the CATLI is to target all kinds of learners, and therefore facilitating the learning process for any child needing assistance." "It works really well as it base don (based on) on inclusive principlesto address the needs of all their learners."	ELS 8	ELS 9
"Although he has	"Although	"(Name) came	"His perseverance	"Accommodating	"The CATLI	"As (Name) had	"The activity	-
moved from	(Name) functions	individually for	and task	their simultaneous	assisted in	little experiences	based tasks are an	
concrete to	on an abstract	all learning	orientation is seen	and successive	developing a	and therefore		
					developing a	and mererore	important	
representational,	level, he struggles	support sessions.	as a tremendous	processing	learning	general	component of the	
starting with a	with the abstract	As such, each	strength and this	processing abilities can add	learning plan, tailor-made	general knowledge, it was	component of the CATLI and I have	
starting with a building task may	with the abstract writing. Thus	As such, each session and	strength and this seems to create a	processing abilities can add to the 'goodness	learning plan, tailor-made for (Name)	general knowledge, it was necessary to fill	component of the CATLI and I have clearly embarked	
starting with a building task may help to motivate	with the abstract writing. Thus these activities	As such, each session and aspects of the	strength and this seems to create a goodness of fit	processing abilities can add to the 'goodness of fit' required for	learning plan, tailor-made for (Name) because it has	general knowledge, it was necessary to fill his gaps with real	component of the CATLI and I have clearly embarked on a path that was	
starting with a building task may help to motivate him and then	with the abstract writing. Thus these activities were on a	As such, each session and aspects of the CATLI, were	strength and this seems to create a	processing abilities can add to the 'goodness of fit' required for a happy	learning plan, tailor-made for (Name) because it has focused on her	general knowledge, it was necessary to fill his gaps with real experiences, as	component of the CATLI and I have clearly embarked on a path that was too abstract for	
starting with a building task may help to motivate him and then move to real-life	with the abstract writing. Thus these activities were on a concrete to	As such, each session and aspects of the CATLI, were catered to	strength and this seems to create a goodness of fit with teachers."	processing abilities can add to the 'goodness of fit' required for a happy atmosphere. It is	learning plan, tailor-made for (Name) because it has focused on her specific areas of	general knowledge, it was necessary to fill his gaps with real experiences, as well as to bridge	component of the CATLI and I have clearly embarked on a path that was too abstract for (Name).	
starting with a building task may help to motivate him and then move to real-life adventure articles	with the abstract writing. Thus these activities were on a concrete to abstract level in	As such, each session and aspects of the CATLI, were catered to accommodate his	strength and this seems to create a goodness of fit with teachers."	processing abilities can add to the 'goodness of fit' required for a happy atmosphere. It is well worthwhile	learning plan, tailor-made for (Name) because it has focused on her specific areas of strengths and	general knowledge, it was necessary to fill his gaps with real experiences, as well as to bridge his knowledge	component of the CATLI and I have clearly embarked on a path that was too abstract for (Name). Adapting this to	
starting with a building task may help to motivate him and then move to real-life adventure articles as text-based	with the abstract writing. Thus these activities were on a concrete to abstract level in order to facilitate	As such, each session and aspects of the CATLI, were catered to accommodate his specific learning	strength and this seems to create a goodness of fit with teachers." "Construction tasks focused on	processing abilities can add to the 'goodness of fit' required for a happy atmosphere. It is well worthwhile reminding parents	learning plan, tailor-made for (Name) because it has focused on her specific areas of strengths and interests as well	general knowledge, it was necessary to fill his gaps with real experiences, as well as to bridge his knowledge and new	component of the CATLI and I have clearly embarked on a path that was too abstract for (Name). Adapting this to accommodate her	
starting with a building task may help to motivate him and then move to real-life adventure articles	with the abstract writing. Thus these activities were on a concrete to abstract level in order to facilitate (Name's)	As such, each session and aspects of the CATLI, were catered to accommodate his specific learning needs and style.	strength and this seems to create a goodness of fit with teachers." "Construction tasks focused on (Name's) making	processing abilities can add to the 'goodness of fit' required for a happy atmosphere. It is well worthwhile reminding parents and teachers that	learning plan, tailor-made for (Name) because it has focused on her specific areas of strengths and interests as well as her areas of	general knowledge, it was necessary to fill his gaps with real experiences, as well as to bridge his knowledge	component of the CATLI and I have clearly embarked on a path that was too abstract for (Name). Adapting this to accommodate her need for more	
starting with a building task may help to motivate him and then move to real-life adventure articles as text-based activities"	with the abstract writing. Thus these activities were on a concrete to abstract level in order to facilitate (Name's) development from	As such, each session and aspects of the CATLI, were catered to accommodate his specific learning needs and style. as such, each	strength and this seems to create a goodness of fit with teachers." "Construction tasks focused on (Name's) making something in each	processing abilities can add to the 'goodness of fit' required for a happy atmosphere. It is well worthwhile reminding parents and teachers that emotion plays a	learning plan, tailor-made for (Name) because it has focused on her specific areas of strengths and interests as well	general knowledge, it was necessary to fill his gaps with real experiences, as well as to bridge his knowledge and new concepts."	component of the CATLI and I have clearly embarked on a path that was too abstract for (Name). Adapting this to accommodate her need for more concrete activities	
starting with a building task may help to motivate him and then move to real-life adventure articles as text-based activities" "A task such as	with the abstract writing. Thus these activities were on a concrete to abstract level in order to facilitate (Name's) development from a concrete level to	As such, each session and aspects of the CATLI, were catered to accommodate his specific learning needs and style. as such, each session was	strength and this seems to create a goodness of fit with teachers." "Construction tasks focused on (Name's) making something in each lesson relating to	processing abilities can add to the 'goodness of fit' required for a happy atmosphere. It is well worthwhile reminding parents and teachers that emotion plays a vital role in the	learning plan, tailor-made for (Name) because it has focused on her specific areas of strengths and interests as well as her areas of weakness."	general knowledge, it was necessary to fill his gaps with real experiences, as well as to bridge his knowledge and new concepts."	component of the CATLI and I have clearly embarked on a path that was too abstract for (Name). Adapting this to accommodate her need for more concrete activities was important to	
starting with a building task may help to motivate him and then move to real-life adventure articles as text-based activities" "A task such as building a model	with the abstract writing. Thus these activities were on a concrete to abstract level in order to facilitate (Name's) development from a concrete level to a greater level of	As such, each session and aspects of the CATLI, were catered to accommodate his specific learning needs and style. as such, each session was developed	strength and this seems to create a goodness of fit with teachers." "Construction tasks focused on (Name's) making something in each lesson relating to his interests.	processing abilities can add to the 'goodness of fit' required for a happy atmosphere. It is well worthwhile reminding parents and teachers that emotion plays a vital role in the well-being and	learning plan, tailor-made for (Name) because it has focused on her specific areas of strengths and interests as well as her areas of weakness." "The individual	general knowledge, it was necessary to fill his gaps with real experiences, as well as to bridge his knowledge and new concepts." "I would have preferred to have	component of the CATLI and I have clearly embarked on a path that was too abstract for (Name). Adapting this to accommodate her need for more concrete activities was important to ensure that	
starting with a building task may help to motivate him and then move to real-life adventure articles as text-based activities" "A task such as building a model by reading	with the abstract writing. Thus these activities were on a concrete to abstract level in order to facilitate (Name's) development from a concrete level to a greater level of abstraction.	As such, each session and aspects of the CATLI, were catered to accommodate his specific learning needs and style. as such, each session was developed according to his	strength and this seems to create a goodness of fit with teachers." "Construction tasks focused on (Name's) making something in each lesson relating to his interests. These activities	processing abilities can add to the 'goodness of fit' required for a happy atmosphere. It is well worthwhile reminding parents and teachers that emotion plays a vital role in the well-being and successful	learning plan, tailor-made for (Name) because it has focused on her specific areas of strengths and interests as well as her areas of weakness." "The individual lessons also	general knowledge, it was necessary to fill his gaps with real experiences, as well as to bridge his knowledge and new concepts." "I would have preferred to have done real things	component of the CATLI and I have clearly embarked on a path that was too abstract for (Name). Adapting this to accommodate her need for more concrete activities was important to ensure that learning would	
starting with a building task may help to motivate him and then move to real-life adventure articles as text-based activities" "A task such as building a model by reading instructions is a	with the abstract writing. Thus these activities were on a concrete to abstract level in order to facilitate (Name's) development from a concrete level to a greater level of abstraction. Having concrete	As such, each session and aspects of the CATLI, were catered to accommodate his specific learning needs and style. as such, each session was developed according to his pace and needs,	strength and this seems to create a goodness of fit with teachers." "Construction tasks focused on (Name's) making something in each lesson relating to his interests. These activities progressed form a	processing abilities can add to the 'goodness of fit' required for a happy atmosphere. It is well worthwhile reminding parents and teachers that emotion plays a vital role in the well-being and successful achievement of	learning plan, tailor-made for (Name) because it has focused on her specific areas of strengths and interests as well as her areas of weakness." "The individual lessons also incorporated	general knowledge, it was necessary to fill his gaps with real experiences, as well as to bridge his knowledge and new concepts." "I would have preferred to have done real things like actually	component of the CATLI and I have clearly embarked on a path that was too abstract for (Name). Adapting this to accommodate her need for more concrete activities was important to ensure that	
starting with a building task may help to motivate him and then move to real-life adventure articles as text-based activities" "A task such as building a model by reading instructions is a good way to	with the abstract writing. Thus these activities were on a concrete to abstract level in order to facilitate (Name's) development from a concrete level to a greater level of abstraction. Having concrete activities and an	As such, each session and aspects of the CATLI, were catered to accommodate his specific learning needs and style. as such, each session was developed according to his pace and needs, thus ensuring	strength and this seems to create a goodness of fit with teachers." "Construction tasks focused on (Name's) making something in each lesson relating to his interests. These activities progressed form a concrete level for	processing abilities can add to the 'goodness of fit' required for a happy atmosphere. It is well worthwhile reminding parents and teachers that emotion plays a vital role in the well-being and successful	learning plan, tailor-made for (Name) because it has focused on her specific areas of strengths and interests as well as her areas of weakness." "The individual lessons also incorporated some of her	general knowledge, it was necessary to fill his gaps with real experiences, as well as to bridge his knowledge and new concepts." "I would have preferred to have done real things like actually going to the zoo	component of the CATLI and I have clearly embarked on a path that was too abstract for (Name). Adapting this to accommodate her need for more concrete activities was important to ensure that learning would	
starting with a building task may help to motivate him and then move to real-life adventure articles as text-based activities" "A task such as building a model by reading instructions is a good way to combine concrete	with the abstract writing. Thus these activities were on a concrete to abstract level in order to facilitate (Name's) development from a concrete level to a greater level of abstraction. Having concrete activities and an environment to	As such, each session and aspects of the CATLI, were catered to accommodate his specific learning needs and style. as such, each session was developed according to his pace and needs, thus ensuring optimum learning	strength and this seems to create a goodness of fit with teachers." "Construction tasks focused on (Name's) making something in each lesson relating to his interests. These activities progressed form a concrete level for example making a	processing abilities can add to the 'goodness of fit' required for a happy atmosphere. It is well worthwhile reminding parents and teachers that emotion plays a vital role in the well-being and successful achievement of the learner."	learning plan, tailor-made for (Name) because it has focused on her specific areas of strengths and interests as well as her areas of weakness." "The individual lessons also incorporated some of her creative abilities,	general knowledge, it was necessary to fill his gaps with real experiences, as well as to bridge his knowledge and new concepts." "I would have preferred to have done real things like actually going to the zoo to provide him	component of the CATLI and I have clearly embarked on a path that was too abstract for (Name). Adapting this to accommodate her need for more concrete activities was important to ensure that learning would	
starting with a building task may help to motivate him and then move to real-life adventure articles as text-based activities" "A task such as building a model by reading instructions is a good way to	with the abstract writing. Thus these activities were on a concrete to abstract level in order to facilitate (Name's) development from a concrete level to a greater level of abstraction. Having concrete activities and an	As such, each session and aspects of the CATLI, were catered to accommodate his specific learning needs and style. as such, each session was developed according to his pace and needs, thus ensuring	strength and this seems to create a goodness of fit with teachers." "Construction tasks focused on (Name's) making something in each lesson relating to his interests. These activities progressed form a concrete level for	processing abilities can add to the 'goodness of fit' required for a happy atmosphere. It is well worthwhile reminding parents and teachers that emotion plays a vital role in the well-being and successful achievement of	learning plan, tailor-made for (Name) because it has focused on her specific areas of strengths and interests as well as her areas of weakness." "The individual lessons also incorporated some of her	general knowledge, it was necessary to fill his gaps with real experiences, as well as to bridge his knowledge and new concepts." "I would have preferred to have done real things like actually going to the zoo	component of the CATLI and I have clearly embarked on a path that was too abstract for (Name). Adapting this to accommodate her need for more concrete activities was important to ensure that learning would	

motivates him"	with the more	"The subthemes	example watching	viewing him from	this way	own concepts.	
motivates min						-	
			a formula 1 race	his history,	her current	However the	
	activities."	week with	and writing about	background,	schema was	process did not	
			it."	temperament,	enhanced and was	afford much time	
		development and		emotional status,	able to develop	for this.	
		moved from being		etc. which gave	new schema."	Therefore the	
		mainly concrete		me an indepth		theme initiation	
		in nature to more		understanding of	"Because this	aspect of the	
		representational."		how to approach	model (CATLI) is	CATLI worked	
				him, what to do to	founded on	best for	
				promote	ecosystemic and	motivation and	
				'goodness of fit'	cognitive theories	concept	
				and how to	of development it	development."	
				support him. By	is contextually		
				assessing his	inclusive and		
				cognitive	includes ways of		
				development level	accommodating		
				_	learners'		
				processing style I	cognitive		
				could	developmental		
				accommodate	levels and		
				them into the L.S.	cognitive		
				programme."	processing style."		
				programme.	processing style.		
[

ELS10	ELS11
	"The majority of sessions were of a concrete nature in order to overcome the language
working on. Through trial and error I was able to adjust to the optimal level. This was seen	
when I presumed that he could work with squared meters when doing a measuring exercise."	representational approach into the sessions at a later stage."

A small majority appeared to have a reasonable understanding of the theory and practice of designing the CATLI process to suit individual ZPD's/needs and interests (LSSQ 2, 3,4,5,6 and ELS 2, 3, 4, 6, 7, 8). In addition, a very small minority appeared to have a good understanding (LSSQ 7 and ELS 5), while the rest seemed to have a fairly limited understanding (L8, 9 (no comment) and ELS 1, 10, 11). No parents commented on this at all, which suggest that little mediation between support specialists and the parents occurred, regarding this notion, anyway.

TABLE 3: THEME 3: COLLABORATION BETWEEN STAKEHOLDERS FOR SUPPORTING CHILD'S (AND OTHER PARTIES) DEVELOPMENT (BETWEEN LSS, PARENT AND TEACHER)

LSSQ 1	LSSQ 2	LSSQ 3	LSSQ 4	LSSQ 5	LSSQ 6	LSSQ 7	LSSQ 8	LSSQ 9
Since I worked as	it was	My client had a	I was able to	I was able to do	Since my client	the client's	(Extent of	It was helpful as I
a teacher	sometimes	very supportive	collaborate with	this effectively	was at the school	family and school	collaboration)	was able to see
throughout the	difficult to	mother who was	parents often and	and found that it	where I worked I	helped facilitate	Not as much as I	other views about
course, this was	communicate with	very involved in	supervisors less	enhanced my	was able to	in the process.	would have liked.	the client.
really easy for me	their parents as	her son's LS	often. It was	relationship with	collaborate with		I did establish	
but it did cause	often the parents	programme. This	difficult to have	my client, which I	the teachers and	(Able to	cordial	Was able to
some problems	either work full	positively	regular face to	feel all added to	parents quite	collaborate)To a	relationships with	(collaborate) at
for some of the	days or they	contributed to the	face contact with	his advancement.	freely; they were	great extent. I was	parents, but did	the start of the
students who did	themselves do not	collaborative	teachers as I teach	The interview	also very open	able to collaborate	not really include	process, but due
not have access to	understand	process of the	and could not	with his parents	working together.	with allas well	them fully enough	to lack of time I
schools and	English. In some	school and the	meet teachers in	enlightened me		his with his play	in the process –	was unable to do
teachers.	schools the	family, which	school hours.	about his	Both parents and	therapist.	beyond	follow-up session
	teachers were	allowed the	Therefore we	background and	teachers		encouraging them	which was
It is invaluable. I	difficult to get	teaching of the LS	mostly	the problems, or	implemented	It was extremely	to read the small	needed.
don't believe	hold of as they	programme to be	communicated	positive situations	various	helpful as	books with their	
intervention	were teaching and	extended to the	telephonically.	he could be	suggestions and	intervention was	children – just did	
would help	would often not	home and the		facing. Visiting	were keen to	occurring at many	not seem to be the	
without this	phone back in	school. This	It is important as	his classroom	discuss what was	levels. This	time/opportunity	
collaborative	their free time.	helped my client	it (again) provides	gave me an	happening at	facilitated the	– or the time to	
effort.	Also if	further his	a better	insight into his	home and in the	learning process	make the	
	questionnaires	development and	understanding of	school, and his	classroom which	immensely.	opportunity. Nor	
	were sent out they	allowed him to	the child from	relationship with	meant that if		did I really make	
	would often not	progress beyond	different	his teacher and	difficulties arose		meaningful	
	come back as the	his weekly	perspectives.	the other pupils in	they could be		contact with	
	teachers did not	sessions. This was	Furthermore it	his class.	addressed in LS.		teachers.	
	have the time to	rewarding for him	allowed				establishing	
	fill them out or	both emotionally	everybody	I was able to			cordial relations	
	were not	and academically.	involved with the	establish a			with parents was a	
	interested.		child to be "on the	positive			positive aspect	
			same page". This	relationship with			asparents had	
	With my clients I		in turn supports	his mother, who			trust in me. I did	
	fund that they		the child's	in turn agreed,			not find meeting	
	improved		development.	and encouraged			the teachersvery	
	immensely as I			me to fetch him in			helpful – most	
	got report backs			my car for L.S.			seemed to think	

C at .		1 1 77	l i	1 1 .	ī
from the parents]	each lesson. He		she was doing	
saying that the		attended all his		well enough –	
clients teachers		lessons and was		when I could see	
had commented]	on time. I was		she was not – but	
on improvement		able to work		they were	
at school both		positively with his		comparing her to	
academically and		mother and		a group of	
emotionally		informed her of		children where	
which was very		things I thought		many were doing	
encouraging.		which would		even worse	
		enhance his well-		academically than	
I could have		being. The teacher		she was. I was	
'hounded' the]	was most		also dismayed to	
teachers that did]	cooperative too,		find incorrect	
not get back to]	and I used the		work marked as	
me. This would		school's library		correct in one of	
have probably]	for shared		her books, so did	
given me a better		reading.		not have a lot of	
idea of the client		1		confidence in all	
in the school				her teachers;	
setting. Thus				however, some of	
allowing me to				their reflections	
work out lessons				on her behaviour,	
that would				friendships	
empower the				patterns and so on	
child in the school				were helpful as	
setting.				was their	
Setting.				corroboration of	
				her very quiet	
]			demeanour and	
				lack of	
]			confidence. I do	
				think a more	
]			collaborative	
]			approach is	
]			betterClearly if	
				both teacher and	
]			therapist are	
]			pulling together, the child's	
]			interests will be	
]			better served than	
]			when they are	
				working in	

PQ 1	PQ 2	PQ 3	PQ 4	PQ 5	PQ 6	PQ 7	isolationthere was too little collaboration with teachers for this to have had any effect.	PQ 9
"She talked to me very much on the phone and told me what I must do to help him also.	"I am a bit disappointed because I never received any feedback or a report. The students were supposed to phone me for follow-up learning support in 2008 but nobody called. The students must follow-up with the parents more. I would have liked a report to inform me about (Client's Name) progress. I would've preferred closer contact, especially towards the end.	They were all enthusiastic and committed to their task.	(Q Possibly misunderstood) Now my child knows how to write and read.	Communication was good throughout and I was kept informed as to (Client's Name) progress.	We did receive regular feedback from the LS trainee, but in addition we would have liked a written report.	The trainee's always communicated with us as parents, which helped us understand the process and assisted us as parents to know what the next step was.	The communication was open and good for us as parents as it helped us to understand our child's problems and ways of learning better. I am unfortunately not sure about the student's communication with the teacher so I would not be able to comment on that.	My experence was the teacher talk to myself on a regular basis it was help ful and tells me how the girl is doing all the time.
ELS 1	ELS 2	ELS 3	ELS 4	ELS 5	ELS 6	ELS 7	ELS 8	ELS 9
No info.	"I had contact with (mother) throughout the process of learning support	"(Name) came to learning support with a lift, and thus weekly contact was made	"In order to support (Name), regular communication was administered	"Having regular meetings with parents, teachers and learners and focusing on the	"I had constant communication with (Name's) parents. Her mother ensured	"Collaboration was essential to the process, beginning with the assessors and	"(Father) and I were in regular contact regarding the lessons. He always contacted	"The aspect that promoted learning was the support from the parents and the

and we	with his mother in	between his	positive aspect of	that I was always	parents in helping	me in good time if	cooperation from
maintained a very	order to keep he	guardians(uncle	learning will	informed	me identify his	(Name) was	the teacher."
good relationship	informed and in	and aunt) and his	encourage a	when (Name) she	needs and	unavailable to	
that added to	touch with his	teacher. The aim	positive ethos to	would be late or	strengths as well	come to a session,	"The parents were
(Name's)	progress."	of the	their education.	was unable	as in supervision	and also did his	regularly
potential to	1 8	communication	Parents and	to attend a	and with the play	best to bring her,	contacted to
succeed."	"His school was	system was to	teachers being	learning support	therapist."	or arrange for	remind them
	very supportive	offer support to	made aware of	session. This		someone else to	about the
"His parents	and open to	his guardians and	temperament,	only occurred	"Even though	do so, on	sessions."
support is very	(Name) receiving	teacher as well as	emotion and	once due to	collaboration is	alternative days to	
important as when		facilitate their	modelling good	illness."	evident, parents	the scheduled one	
parents, teachers	from wits, and	understanding of	interpersonal		and teacher	in order to help	
and learning	were very pleased	(Name), because	relations with the	"At the time of	needed more	catch up the	
support specialists	with his	ultimately this	learners will go a	(Name's) learning	support."	lessons missed."	
collaborate for the	progress."	will develop	great way to	support, I	- orr		
well-being of a	r -0	learning for him."	increasing	was employed at			
child, he has a far			motivation.	the school where			
better chance of			Parental, teacher	she attended and			
reaching his			and peer support	this made it			
potential."			should be	difficult for me to			
potentian.			encouraged and is	observe her in the			
"Due to (Name's)			imperative for	class directly.			
parental support I			increasing	However, I did			
felt that he was			motivation in the	make			
empowered as his			classroom."	arrangements to			
mother always did			Classicolli.	meet with her			
paired reading			"I believe that	teacher during			
and shared			being in contact	breaks to discuss			
reading with him			with his mother	(Name's)			
and was always			relatively often,	progress, the			
willing to help			seeing him in	concerns she had			
him with anything			school and in his	and her			
he was struggling			classroom, seeing	understanding of			
with. Thus			him in the library,	(Name). The			
(Name's) home			picking him up	teacher allowed			
life is a positive			for L.S. each	me to peruse			
contributing			week, giving him	some of (Name's)			
factor to his			unconditional	schoolbooks and			
improvement.			positive regard	informed me of			
-T			and following the	any changes she			
"I contacted the			framework laid	noted in her			
school but			out by the	work as the year			
unfortunately			CATLI, all helped	progressed."			
could not get hold			to improve his	r0.0000			
could not get noid			to improve ins				

of (Name's)		behavioural,		
teachers."		emotional and cognitive status."		

ELS10	ELS11
show of commitment allowed for optimal link of theme development and uninterrupted	"In summary it is my opinion that (Name) benefited significantly form the learning support process due to her enthusiasm, energy of application, desire to learn and general comfort with the environment. This was further enhanced by the fact that her family embraced the process, were always punctual and visibly enthusiastic about her growth and development. Follow up with her teacher is encouraging in that (Name) has made rapid progress in the classroom."
"His school was either not interested or not motivated to assist him and it was attempted to get his educators to better understand his needs and his preferred learning style."	

- Not all students were able to collaborate with teachers and parents sufficiently but some expressed the importance of it.
- Good collaboration with parents seems to benefit the child's improvement, as parents were able to enhance in the learning process by learning new ways to help their child.

It seems clear from the data that all the LSS wanted to collaborate, or at least perceived that it was helpful to collaborate with parents and teachers at least. And in fact it seems that a fair majority of the LSS did collaborate with parents, though the quality of the collaboration varied from just making sure the child got the therapy regularly to helping parents intervene at home (LSSQ 2,3,4,5,6,7,8 and PQ1, 6, 5, 7, 8, 9). A small minority of LSS also collaborated with teachers, some directly with the teachers themselves (LSSQ 4, 5, 6, 7) some indirectly through parents (LSSQ2, LSSQ3). One LSS also collaborated with the child's trainee play therapist (LSSQ 7). A very small minority did not collaborate with parents meaningfully (LSSQ8, 9 and PQ 2) and a larger minority did not collaborate with teachers (LSSQ 2, 3, 4, 8, 9).

Some LSS offered comments as to why they did/didn't/couldn't collaborate e.g. 2 were teaching in the child's school so that helped (LSSQ 1, 6) due to time and proximity, 1 that it was hard to get hold of parents due to work/don't speak English (LSSQ 2), 2 due to no time to collaborate (LSSQ 8,9)

The following themes emerges after analysis which showed how the LSS perceived the reasons for and the benefit of collaboration between the LSS, the parents and the teachers and other stakeholders:

Overview for LS/CATLI process

- Collaboration is invaluable as the intervention would not have worked with out it (LSSQ 1)
- Collaboration is essential to the process (ELS 7)
- Due to collaboration, intervention was occurring on many levels (LSSQ 7)

For client:

- Collaboration helped the client develop emotionally and academically (LSSQ 2, 3,7; ELS 4, 9,10)
- Collaboration (with mother, school, play therapist and CATLI) helped the client improve development, emotional, cognitive and behavioural status (ELS 5, L4,5,9)
- Collaboration allowed him to progress beyond weekly LS sessions (LSSQ 7)
- Collaboration added to client's potential to succeed (ELS 2)
- Children's interest would be served better if collaboration (LSSQ 8)
- Collaboration of parent ,teacher ,and LSS as well as peers increases [clients] motivation in the classroom (ELS 5)
- Client's own collaboration benefited her due to her enthusiasm, energy, desire to learn (ELS 11)

For Parents/teachers

- Both parents and teachers implemented her suggestions, (LSSQ 6 and ELS 2), which enabled client to progress beyond weekly sessions (LSSQ 7)
- Client's family (ELS 2,10) and school (LSSQ 7) helped facilitate the progress
- Parent perceived that collaboration helped them understand the children's progress (PQ 5,9)
- Parent perceived that collaboration helped them understand their child's problems and ways of learning (PQ8)
- Collaboration provided support to home and school

For LSS

- If had collaboration with teacher, could have adapted LS more so he could have done better in school (LSSQ 2)
- Collaboration promotes better understanding of the client (LSSQ 4,5,9)
- Collaboration promotes better relationship with client (LSSQ 5)
- Difficulties at home/school could be addressed in LS (LSSQ 6)

Appendix D TABLE 4: THEME 4: COLLABORATION BETWEEN STAKEHOLDERS FOR SUPPORTING CHILD'S (AND OTHER PARTIES) DEVELOPMENT (BETWEEN LSS AND SUPERVISOR

LSSQ 1	LSSQ 2	LSSQ 3	LSSQ 4	LSSQ 5	LSSQ 6	LSSQ 7	LSSQ 8	LSSQ 9
"I specifically did	The supervisors	My year had an	I feel that my	My supervisor	The supervisor	Collaboration	Collaboration	(No comments)
not feel that my	were very helpful	unfortunate	supervisor	was able to guide	wasn't available	with my	with my	
supervisor was of	and often gave	experience with	could've possibly	me when I wasn't	as often as I	supervisor was	supervisor was	
much help to me	useful insight.	the supervisor.	been more	quite sure of the	would have liked	highly beneficial	not always	
as I found her to	However there	This made the	supportive and	process and also	so the	and not only	possible at	
be overly critical	were times when	collaborative	available.	how to	collaborative	facilitated in my	scheduled times,	
without offering	things were	experience on that	However when	accomplish	process was not	growth as a	as both of us were	
any guidance so	brought up 'too	front a difficult	she was available	certain aspects of	that good.	learning support	often away - but	
most of the time I	late' which was	one. The LS	I gained insight	the process which		specialist but also	seldom together –	
felt unappreciated	not helpful as the	supervisor was	and knowledge	needed clarifying.	There was	my clients	but we did	
and I didn't really	child's learning	not supportive nor	form her.		minimal	learning process.	manage to catch	
approach her for	support was now	was she		My supervisor	collaboration as	The feedback was	up most of the	
help. However, a	over.	approachable. It	It could have	guided me when I	my supervisor	highly	time by meeting	
good supportive		felt strange that in	possibly been	made mistakes	was unavailable	constructive in the	at unscheduled	
supervisor is	Initially I was	a programme that	improved by the	and made	often. Also, she	process and	times.	
absolutely	comfortable with	taught learning	supervisor being	suggestions which	often seemed	absolutely		
necessary. We	it but as a	support to feel so	aware of this sand	would enhance	hostile and	necessary.	My relationship	
are dealing with	supervisor needs	unsupported. This	making an effort	his literacy	attacking which	·	with my	
real little lives and	to see so many	took away from	to improve.	acquisition and	meant I couldn't	More one way	supervisor was	
every precaution	students at one	the richness of the		proficiency. I feel	communicate with	mirror work could	essential for my	
must be taken to	time they often	programme.		this all improved	her as freely as I	have been more	clients'	
safeguard these	miss important	However other		my client's	would have liked.	beneficial to the	development.	
children. A good	parts of the	supervisors on for		development.		process.		
supervisor would	session. This was	other supervisors			(Helpful) If the		My supervisor	
ensure that the	frustrating as I	within the		The collaboration	supervisor was		was extremely	
child comes first.	would get	programme were		between us was	available for		helpful - was able	
	reprimanded for	very supportive,		good. When I	supervision. Also		to assist me in	
The supervisors	something that I	and the work with		needed to change	the supervisor		targeting working	
must be very	did not do, which	the learners was		my approach, it	observed		at the right level	
carefully selected	I actually had	very rewarding.		was pointed out to	individual parts of		for each learner	
and very well	done but she had			me. Suggestions	the sessions		and in choosing	
trained on how to	not seen as see	The supervisor		were also given to	which gave her a		appropriate texts;	
provide good	was assessing	needed to be more		me and I used	skewed picture		adjusting what I	
supervision. It is	another student.	approachable in		them to enhance	making her		was doing when	
not an easy job	Often the	her teaching		our lessons. When	feedback less		things were not	
and few people	supervisor would	methods. She		praise was due, I	valuable.		going well. I also	
really want to do	give report backs	created a punitive		also received this.			found it very	
it so I do	when it was too	environment					helpful to analyse	

	1, 1, 1,	<u> </u>				<u> </u>
understand that	late and I could	wherein students			assessment results	
supervisors are	not fix a mistake	felt afraid to ask			and other	
difficult to come	as the learning	questions and			information with	
by but this is	support was over.	make mistakes –			her in building up	
something that I		not a very			a picture of each	
feel my	Supervisors	education			child. All of this	
supervisor lacked.	should not have	friendly			meant that my	
	some many	environment.			clients needs were	
	students to watch	Mistakes needed			better addressed	
	at the same time	to be normalised,			than had I been	
	or more	addressed in a			unsupervised – or	
	supervisors	non-punitive			supervised by a	
	should be used.	manner and			les experienced	
	Also it would be	taught			and insightful	
	helpful for the	constructively and			supervisor.	
	supervisor to give	collaboratively.				
	evaluation forms				I think my	
	back as soon as	the			supervisor had too	
	the session is over	unsupportive			many students to	
	so that the	nature of the LS			see at once, and	
	learning support	supervisor did not			so was not able to	
	specialist can	contribute to a			observe as much	
	work on it for the	feeling of			as might have	
	next session.	confidence and			been needed at	
		preparation.			times - though	
	I could have had				she certainly did	
	more input from				get the 'big	
	the supervision				picture' of each	
	which would have				case. I also think	
	helped me during				that the group	
	the learning				discussions were	
	support sessions				not always helpful	
	and not when it				– each of us	
	was all over.				needed too much	
					individualised	
					help and had	
					children with such	
					diverse needs and	
					interests that I did	
					not always find	
					listening to	
					others' cases	
					useful when I had	
					my own to worry	
					my own to wony	í l

						I think that exchange of ideas among peers was useful, but this needed to happen at a time when we were not so in need of direct help from our supervisor which peers were not yet equipped to give.	
"Although I really valued (Supervisor's) input and advice, I have to say that one negative aspect in this course is supervision. It is virtually impossible for (Supervisor) to be up-to-date with 9 different students and 18 clients. I feel strongly that "I had an open, caring relationship wi my supervisor. When I was confused or no sure about something I was able to get positive input from her. Whe was feeling flustered about anything, including my personal life sh	support supervisor was very supportive and helpful throughout the process. She knew and understood the client case well and was able to provide valuable information and insight when needed."	"During the Learning Support process I was fortunate enough to have a competent and reliable supervisor. she mediated knowledge, understanding and self-awareness. Furthermore, she was always available to consult with when	"My supervisor has been a great support as there were aspects that needed to be clarified and new methods for me to learn, and these were all explained."	"My supervisor was very supportive and always willing to discuss any concerns I have had. My supervisor offered guidance as to how best assist this client. She was however often unavailable to supervise the actual learning	"Collaboration was essential to the process, beginning with the assessors and parents in helping me identify his needs and strengths as well as in supervision and with the play therapist."	"Throughout the period of learning support my supervisor played an active and supportive role. On a practical level, she was always willing to accommodate my need to be flexible in the programme because of work commitments that demanded travel. I more than once	"In terms of my interaction with my supervisor, it was very productive and contributed very positively to my understanding and developing."

			i -	i -			
supervisor in	make me feel	of work that could	a sense of support		discuss my case	other than the one	
		be incorporated	and self-		or telephonically.	set aside for	
an effective		into the session	empowerment."		Her availability at	learning support,	
supervision of the	willing to help me	which helped me			the learning	and was also	
course."	and very often	to think of and			support session	made to feel	
	offered good	create new games			would have been	welcome to	
	advice. She	and themes etc."			more beneficial	contact her by	
	brought some of				in my progress."	phone for help in	
	her materials to					between	
	show us and this					meetings."	
	alleviated the					· ·	
	anxiousness and					"Most importantly	
	the 'feeling of the					however, was the	
	unknown'. She					wealth of	
	also encouraged					experience,	
	me not to become					insight into	
	complacent and					learners'	
	use my					experiencing	
	imagination, by					difficulties and	
	offering me good					empathy for them	
	ideas.					that she brought	
						to the supervision	
						process. These	
						qualities meant	
						that she was able	
						to help me	
						understand	
						(Name) more	
						holistically than I	
						would have	
						managed on my	
						own."	

ELS10	ELS11
"During the learning support process our supervisor would have group discussions. At these meetings we would come together to discuss the previous session as well as plan for the next session. These interactive sessions led to the discussions of all our lesson plans and theme plans for each person where we could contribute and share ideas amongst ourselves. These ideas could then be utilised into the lesson plans for (Name) and our other cases. At these meetings we could discuss any issues we had or any observations that our supervisor had made during the learning support session."	

- The LSS participants were split between two different supervisors, one group being satisfied with their supervision and the other group less contented.
- The process of supervision is generally viewed by all LS participants as very important.
- A good supervisor is perceived as one who is approachable, available as well as constructive and supportive in giving feedback.

Overall, analysis of the results suggests that all LSS perceived that collaborative supervision was necessary for their own and for the clients' development. However, only about half of the LSS perceived that the amount and quality of the supervision was sufficient, supportive and helpful (LSSQ 5, 7, 8, and ELS 9). On the other hand, the other group perceived that they had insufficient supervision and what they did have was unsupportive and often critical (LSSQ 1, 2, 3, 4, 6).

These findings do suggest that the one supervisor was more supportive and collaborative than the other but some of the difficulties could be seen as stemming from having to supervise too many students in too little time, as the one supervisor was only paid a fairly minimal wage as a sessional tutor. So students' suggestion for improvement, have validity. University policy regarding cutting down on supervision in applied course due to monetary constraints are also an issue, as is having time to train supervisors, as well as having collaborative staff meetings, etc.

Themes:

Good aspects of supervision

- Supervisor was supportive, extremely helpful (LSSQ 8, ELS 8)
- Open, caring (ELS 2, ELS 3)
- Supervisor guided me and clarified processes LSSQ 5)
- Gave insight and knowledge (LSSQ 2, LSSQ 4, ELS 3)
- Collaboration good (LSSQ 2, LSSQ 8, LSSQ 5)
- Praise given (LSSQ 5)

Not so good aspects of supervision

- Not supportive (LSSQ 1,3, 4,6)
- Overly critical, hostile, attacking, punitive environment (LSSQ 1,6, 3)
- Not offering and guidance (LSSQ 1)
- Couldn't always approach for help as too scared (LSSQ 1,3)
- Felt lack of confidence and unprepared (LSSQ 3)
- Felt unappreciated (LSSQ 1)
- Supervisors have too many students to supervise (LSSQ 2)
- Insufficient supervision led to stuff being brought to their attention too late to help clients (LSSQ 2)

Suggestions

- Supervisors carefully selected and trained (LSSQ 2)
- Need more supervisors (ELS 1, L 4, 6, 8)
- As clients needs will be better addressed (LSSQ 3,5,8)

Appendix D TABLE 5:

THEME 5: UNDERSTANDING THE CONSTRUCTIVIST PRINCIPLES USED IN DESIGNING THE TRAINING PROGRAMME FOR HARCOMBE'S CATLI (The extent to which trainees feel equipped as LS Specialists after receiving the combined training of lectures, practice and supervision).

LSSQ 1	LSSQ 2	LSSQ 3	LSSQ 4	LSSQ 5	LSSQ 6	LSSQ 7	LSSQ 8	LSSQ 9
I cannot imagine	I felt empowered	Fairly well. At the	I feel that it	It has certainly	I feel adequately	I thought there	I think the	(Only a
that I would have	as I was able to	end of the day, it	equipped with the	made me more	equipped for	was a great	combination of	suggestion
been ready to take	put theory into	requires going out	necessary skill	aware of the	literacy	synergy among	those three	offered)
on clients if it	practise. I was	and doing the	and confidence.	needs of pupils in	remediation but	the theoretical,	elements was	
weren't for this	and am able to	work. However,	The practice year	the diverse	feel that	practical and	excellent in	Spend more time
combination. I	understand a child	the unsupportive	was very	classrooms in	instruction in	supervisory	principle. I would	with my client.
would strongly	more holistically	nature of the LS	important as the	S.A. today, and	mathematics	element. We had	have liked more	
discourage one of	which is	supervisor did not	theory provided	creative ways of	remediation was	enough time and	time in the	
my learners from	important as there	contribute to a	with knowledge	dealing with this	lacking.	practice to	practical year to	
going to a	are many aspects	feeling of	but not	situation. I have		consolidate all the	reflect more	
Learning Support	to any person's	confidence and	necessarily with	learnt so much	(Suggestion)	information	actively on how	
Therapist who	life.	preparation. On	the practical skill	from the lectures,	could have	given, through a	the theory and	
had not been	I could have had	the other fronts of	to apply the	practice and	included more	developmental	practical	
trained with all	more input from	the programme –	theory.	supervision and	math into the LS.	process from the	components were	
these elements in	the supervision	for example		feel that it is		concrete	coming together,	
place. It seems to	which would have	· ·	(Suggestion)	necessary to have		understanding of	and also found	
me that without	helped me during	prepared and	Possibly watching	these insights and		learning support	that some of the	
especially the	the learning	equipped.	a learning support	training to better		to a more abstract	references to the	
practical element	support sessions		session before	equip teachers		understanding.	practical work	
being as sustained	and not when it	(Suggestion)	applying it with a	dealing with all			were lost in the	
as it is at Wits, I	was all over. On	The university	client. Possibly	abilities etc in the			first year and only	
would not be truly	the wholeI was	should have	being prepared for	regular classroom.			had meaning in	
qualified.	able to understand	1	what the practical				the second when	
	children better	resources required	year entail in	(Suggestion)			implementation	
(Suggestion)	due to being given		theory year so we	it would have			began. I wonder if	
More involved	the necessary	programme. I	could start	been interesting to			here could not be	
supervisor and	tools on how to	spent	preparing.	have visited a			more practical in	
inclusion of	look at them	HOURS!!!!!!		school and			the first year – i.e	
medical	holistically.	And SO MUCH		classroom where			theory and prac	
information		MONEY!!!!!		this approach was			not so separated -	
		Making sound		being used			all of one in one	
		family cards that		successfully, and			year, and all of	
		were hardly used		then have an open			the other in the	
		because my client		discussion. Also			next. I would also	
		did not get to half		by being involved			have liked more	
		the levels. WE are		in more group			exposure to a	
		students and do		work, and sharing			range of children	

		not have the time and money to waste making our material for the learning programme. The university should provide the resources in the test library that we can borrow and share and give back. This contributed to panic and stress for a lot of the students!!!		ideas etc.			and to classroom settings as well as work in the clinic. (Suggestion) By knowing what I knew at the practical year at the beginning! I definitely found that I learnt by doing, and so was better after several weeks than I had been at first.	
"The aspect of literacy based activities, when done in theory, seemed unstructured and confusing but using these activities practically, helped all the theory fall into place." "I feel my client has shown improvement in many areas and I feel confident that I was well equipped to help him overcome some of his	"My supervisor played a vital role in the learning support process. She was able to give me good advice and help me fix mistakes I had made. I felt empowered after she spoke to me as I knew where my strengths and weaknesses were and I could build on and fix them."	"I am not a trained qualified teacher - I feel that I don't think like a teacher naturally. It took me a lot to come up with fun, creative activities and implement them in a way that would promote learning - it came easier as the year progressed and with the help of my supervisor, I believe that I have done a good job." "I felt pressure and became	"Because of this (referring to supervisor's support) I have become more self-aware and competent with my approach in a Learning support session. This assisted me with developing my skills as a Learning Support specialist."	- ELS 5	"Her (supervisor) availability at the learning support session would have been more beneficial in my progress."	"Seeing that I made every effort to grasp the process of the CATLI in the theoretical year, I have managed to retain much of the information acquired which helped me to successfully put the programme into practice. However, in times when confusion set in, it would have been more beneficial if the supervisor was observing the session as	"Overall, I think the learning support programme was a valuable experience for both (Name) and me. Having learnt about the CATLI in theory, it was good to get to grips with how it works in practice, and to have the opportunity to reflect on its implementation and value in the context of a 'real' learner."	"In terms of my interaction with my supervisor, it was very productive and contributed very positively to my understanding and developing."

	Again, as the practical year progressed, I learned to accommodate these aspects and to control my anxiety.			process, I have a better sense of the CATLI as a package, and of the role and function of each of its aspects."	
--	--	--	--	---	--

ELS10	ELS11
	"Despite my academic qualifications I have no formal training as a teacher. The development of teaching aids, classroom techniques and the structuring of lesson plans were therefore somewhat foreign to me in the beginning."
	"On reflection I am better skilled and equipped than I might have been last year before we started with the practical sessions."

Overall, all trainees considered the combination of theory (lectures, practice and supervision) very helpful

Needed all three but especially practical:

Great synergy between the three (LSSQ 7 and 8)

To be adequately equipped, qualified, necessary skill and confidence, build CATI skills (LSSQ 1, 6, 4, ELS 2, 3, 4, 7, 8, 9, 11)

Put theory into practice LSSQ 2, 4; ELS 1)

Understand kids holistically /diverse needs of kids in SA classrooms (LSSQ 5) $\,$

Learnt by doing (LSSQ 8)

To help kid learn better (ELS 3)

Suggestions:

More/better supervisor support (LSSQ 1, 2)

More LS time with client (LSSQ 9)

Functional resource room (LSSQ 3)

More practical in 1st year to apply theory to (LSSQ 4 and 8)

More practical classroom application (LSSQ 5 and 8)

TABLE 6: THEME 6: UNDERSTANDING / USING THE CONSTRUCTIVIST PRINCIPLE OF CHILD-CENTERED ACTIVITIES IN HARCOMBE'S CATLI

LSSQ 1	LSSQ 2	LSSQ 3	LSSQ 4	LSSQ 5	LSSQ 6	LSSQ 7	LSSQ 8	LSSQ 9
"I think it works	"In government	"My client needed	"The CATLI	"Many excellent	"As the	"For example, the	"The themes we	"It's more
because it is	schools the	additional one-on-	looks at children	methods were	assessment	child I was	used, and the	personal and
centered around	classes are so big	one support, and	holistically, this	used to encourage	highlighted	supporting had a	shared reading,	allows you to
what interests the	and the teacher	suffered from	thus offers more	the pupil to	strengths and	very low	built vocabulary –	focus more on the
child and this	often does not	performance	support to	painlessly acquire	weaknesses the	motivation and	they were able to	problem at hand."
helps improve the	have time to	anxiety as a result	learners that	literacy and	programme could	high anxiety. The	speak and write	
child's self	address every	of his struggle to	facilitates their	mathematical	be tailored to	activities that I	about more	
esteem and self	child's needs and	keep up with the	learning."	proficiency. It	enhance	formulated,	concepts than	
worth. The child	he/she therefore	classroom		also encompasses	these using the	according to	before the	
has a certain	provides	requirements.	"It helped as the	the need to be	child's	principles of the	intervention"	
amount of control	information and	Thus the LS	child was better	given recognition	specific interests	CATLI, allowed		
and the lessons	tasks in a specific	programme was	understood and in	and unconditional	resulting	me to focus	"Attention was	
are enjoyable, so	way that is easier	perfectly suited	turn better	positive regard."	in increased	specifically in	paid to concept	
half the battle is	for her. A child	for his learning	supported."		motivation."	these two areas of	development in a	
won before you	who goes to	needs, and to help		"The important		need."	context of interest	
even start."	learning support	him develop the	"My learner's	aspects of his	"The process is		to the child –	
	is not able to	tools he needed to	areas of difficulty	learning needs	non-threatening	"It works really	through shared	
"Because of our	always use the	reduce anxiety in	could have been	which were	and is pitched at	well as it base don	reading and the	
vast diversity of	aspects of the	the classroom,	addressed. My	supported are	the child's level	(based on) on	theme based	
cultures, CATLI	CATLI in the	and bridge the gap	client's reading	An understanding	which puts them	inclusive	construction	
can tap into	classroom setting	between his	difficulty, writing	that he is at the	at ease thereby	principles, and	tasks.	
whatever is	as their work is	learning style and	difficulty, visual	concrete level and	creating a	even though it is	Work was	
relevant for each	not geared	the pace of the	discrimination	needs outings and	comfortable	time consuming	contextualised in	
child and a	towards that and	classroom."	difficulty could be	activity-based	relaxed	initially with the	a topic of interest	
programme can	they often have to		addressed through	tasks	atmosphere in	correct training,	to the particular	
be constructed	keep up with the	"He loved the	the CATLI,	His need to build	which to learn.	teacher could feel	child, and reading	
around the child's	class. Also there	programme and	seeing that my	up concepts and	Also the CATLI	confident enough	and writing skills	
interests."	is a lot of group	enjoyed the	client was	link or bridge the	moves from	to address the	were integrated;	
	work and the	autonomy of the	motivated to	old and the new (a	actually doing	needs of all their	Attention was	
	children need to	process in the	participate as their	number of visits)	something which	learners."	paid to	
	work together	reward system,	interests were	His need to	makes it real for		developing	
	thus the child is	being able to	included in a	actively	the child, thereby		metacognitive	
	unable to go step	choose the order	session and my	participate in	allowing them to		skills	
	by step through	of the activities,	client felt	tasks, talk about	connect with what		The child was	
	the work."	etc"	supported and	them, and	is happening."		allowed some	
		"We were able to	understood."	construct and			control over the	
	"Learning support	go at a slower		write down			learning process,	

is cleverly	pace,	sentences and		enhancing self	
designed to lo		then read them to		esteem"	
at the child's	topics of my	the L.S.S., parents		CSICCIII	
interests as the		and teachers.			
often get bore		Multi-level			
school either	anxiety, and	teaching which			
because they	allowed him to	made the lessons			
cannot unders		fun: repeated			
or because the		reading of own			
work does not		constructed books			
interest them.		and games of			
Therefore in	frantically keep	word matching			
getting to kno the child's	up with the class.	and learning new vocabulary			
interests it is	"It reduces	His need for			
easier to help		recognition and			
them as you u		unconditional			
		positive regard"			
things that the		positive regard			
enjoy and kee them motivate		"I think this			
them motivate					
"No I ha	clinics have great	approach an			
"No, I was hay with both the		excellent way of			
	knowledge and	assessing pupils			
ecosystemic	skill, and this	and enhancing			
assessment an		their education in			
the learning	in on these gaps	a painless way. I also think the			
support proces they empower		intervention in a			
me to help the		South African			
child as well a empowered th		clinic setting works extremely			
child."	anxiety."	works extremely well if the			
	anxiety.	student\teacher is			
"Positive		motivated, has			
reinforcement	tic	been well trained			
very importan		and feels positive			
anyone's life l		about this			
especially	out	approach."			
children. My		арргоасп.			
client's showe					
huge	-u				
improvement	in				
their literacy a					
when they firs	ડા				

came to me their				
reading was very				
slow and				
'stuttered' and				
spelling was poor.				
By the time their				
learning support				
was over they				
were able to read				
more clearly and				
their spelling had				
improved				
immensely. This				
also had a positive				
effect on their				
behaviour as they				
were now more				
motivated and				
very thus happy				
as they could				
understand and do				
the work that they				
the work that they				
were previously				
struggling with."				
"It is a snowball				
effect. Once the				
client can do one				
thing correctly				
and feel good				
about it, they start				
to feel				
empowered and				
this makes them				
happy and keeps				
them motivated."				
"It was very				
helpful as it made				
me understand the				
child holistically.				
It gives insight				
into the child's				
'life' and				
1110 4114				

ELS 1	'practises' thus making me see where the child needed encouragement and praise. It also gave me insight into the needs of the child thus allowing me to design lessons to suit his/her needs." ELS 2	ELS 3	ELS 4	ELS 5	ELS 6	ELS 7	ELS 8	ELS 9
"Being a teacher and dealing with	"Scaffolding was also used in order	"Since (Name's) development was	"Through various interactions it was	"The two outings we accomplished	"The CATLI assisted in	"As (Name) had little experiences	"I think what I have realised too,	-
120 children in	to help (Name) to	at a concrete	noted that (Name)	encouraged	developing a	and therefore	is that the details	
two different subjects each day,	connect new knowledge to	level, lessons and materials were	seems t be motivated to learn	(Name) to activate new	earning plan, tailor-made for	general knowledge, it was	of lessons learned about what	
necessitates a	prior knowledge	planned to	if a personal	concepts, link	(Name) because it	necessary to fill	worked best for	
more detached	and to put the	accommodate the	interest is taken	them to old	has focused on	his gaps with real	(Name), worked	
method of	theme into	level at which he	onto his interests.	concepts thereby	her specific	experiences, as	for her because of	
teaching. It was	context for him.	could learn."	This appears to	bridging this	areas of strengths	well as to bridge	her set of	
refreshing to be	The activities		assist with	information and	and interests as	his knowledge	strengths and	
allowed to so child centered. It	helped him generate concepts		developing concepts for him.	adding to his general	well as her areas of	and new concepts."	needs. Another learner will be	
encouraged	and vocabulary		concepts for min.	knowledge and	weakness."	concepts.	different, and the	
creativity.	that was			vocabulary."	weakness.	"I would have	skill that needs to	
Everything was	meaningful and			, , , , , , , , , , , , , , , , , , , ,	"The individual	preferred to have	be built with	
about what was	relevant to him as				lessons	done real things	experience is that	
needed to help	opposed to merely				also incorporated	like actually	of	
(Name), it helped	presenting him				some of	going to the zoo	accommodating	
maintain focus	meaningless lists				her creative	to provide him	one's way of	
and direction. (Name) presented	of vocabulary."				abilities, which she enjoyed	with a practical experience to help	interacting with the learners, and	
with a variety of					immensely. In	him construct his	the details of	
needs, from					this way her	own concepts.	implementing the	
emotional to					current schema	However the	CATLI, to the	
cognitive. The					was enhanced and	process did not	individual in	
CATLI seems to					was able to	afford much time	hand."	
address all those					develop new	for this.		
needs, even the					schema."	Therefore the		
less obvious ones,						theme initiation		

such as emotional."		and found it both stimulating and non-threatening which facilitated	CATLI worked best for	
		her overall development."		

ELS10	ELS11
	"Learning support sessions were structured in order to address (Name's) second language difficulties. Each lesson encouraged dialogue and communication thereby facilitating in greater fluency in English. Although expressive language was noted a concern, (Name) also appeared to be grappling to communicate her thoughts in writing. In order to address this, a number of sessions were specifically designed to improve her verbal interaction and to challenge her English vocabulary. As her level of confidence improved, the level of difficulty was enhanced and the tasks made more challenging."

An overview of the LSS's perceptions suggest that they have come to some level of understanding of the constructivist principles that underpin the CATLI, and a closer examination of the data suggest that they all show strengths in understanding, but only a few seemed to understand the need for ZPD on a deeper cognitive level

Child centredness

- Using child's interests (LSSQ 1,2,3,4,6, ELS 4)
- Giving child some control/autonomy (LSSQ 1,4,8)
- Child-centeredness allowed me to use my creativity (ELS 1)

Designing CATLI to suit child's general needs

- Use what is relevant for child (LSSQ 1)
- Design lessons to suit child's needs (LSSQ 2, 3, 6)
- Help child develop tools to he needed to reduce anxiety
- Pitched at child's level (LSSQ 6)

CATLI and child's cognitive needs

- Understood child and supported well because understood cognition was at concrete level so needed outings and activity based tasks to build concepts (ELS 3, 5, 7)
- Needed multilevel teaching to suit indiv needs LSSQ 8,5, ELS 2)
- Scaffolding used to connect new knowledge to old (ELS 2,7)

TABLE 7: THEME 7: UNDERSTANDING / USING THE CONSTRUCTIVIST PRINCIPLE OF METACOGNITIVE STRATEGIES IN HARCOMBE'S CATLI

LSSQ 1	LSSQ 2	LSSQ 3	LSSQ 4	LSSQ 5	LSSQ 6	LSSQ 7	LSSQ 8	LSSQ 9
-	-	"He was a highly	-	"CATLI had an	-	"His anxiety	"The themes we	-
		motivated child		immense and		lessened	used, and the	
		and he worked		positive effect on		considerably and	shared reading,	
		well with the		my client's		found the tasks	built vocabulary -	
		graphs,		literacy and		enjoyable and	they were able to	
		monitoring his		general		rewarding.	speak and write	
		own success. He		development. He		However,	about more	
		drove himself."		was encouraged		cognitively, my	concepts than	
				to use		client needed	before the	
				metacognitive		further mediation	intervention"	
				strategies of		and was only		
				paying attention		beginning to use	"Some	
				to detail, self-		meta-cognitive	fundamental	
				monitoring and		strategies."	issues associated	
				self-correcting,			with being a poor	
				sequencing,		"His poor	successive	
				linking old		successive	processor were	
				concepts to new		processing was	targeted in the	
				etc to add to his		addressed by	tracking and work	
				proficiency, and		allowing him to	recognition	
				started doing		engage with more	games;	
				them naturally."		simultaneous and	Sound families	
						meaning based	were a more	
				"The important		tasks. His low	useful approach	
				aspects of his		motivation was	than a straight	
				learning needs		addressed using	phonetics	
				which were		unthreatening	approach.	
				supported are		games, fun	Attention was	
				An understanding		activities as well	paid to concept	
				that he is at the		as me scribing	development in a	
				concrete level and		texts for him. The	context of interest	
				needs outings and		writing was also	to the child -	
				activity-based		unthreatening as	through shared	
				tasks		he was able to	reading and the	
				His need to build		copy meaningful	theme based	
				up concepts and		words without	construction	
				link or bridge the		having to	tasks.	

				old and the new (a		remember	Work was	
				number of visits)		spelling which	contextualised in	
				Learn new		would cause him	a topic of interest	
				vocabulary, and		great anxiety."	to the particular	
				the correct			child, and reading	
				spelling(sound			and writing skills	
				families)			were integrated;	
				Taught			Attention was	
				metacognitive			paid to	
				strategies which			developing	
				in turn could be			metacognitive skills."	
				used for life in			skills."	
				general				
				His need to				
				express himself in				
				English, by				
				speaking about				
				his news and				
				activities				
				His need to				
				actively				
				participate in				
				tasks, talk about				
				them, and				
				construct and				
				write down				
				sentences and				
				then read them to				
				the L.S.S., parents				
				and teachers.				
				Multi-level				
				teaching which				
				made the lessons				
				fun: repeated				
				reading of own				
				constructed books				
				and games of				
				word matching				
				and learning new				
				vocabulary"				
ELS 1	ELS 2	ELS 3	ELS 4	ELS 5	ELS 6	ELS 7	ELS 8	ELS 9
"I really struggled	"Written activities	"Emphasis on	"Shared reading	"The two outings	"(Name)	"Improvement	"In addition to	"A sentence that

we accomplished struggled to pay with taught planning. literacy focused on and usage of the exploiting these was constructed conventions and understanding sequencing and interaction, encouraged attention to detail following benefits of shared from a sound provided how to teach concept prediction and (Name) to and the tracking cognitive reading, I also family group was (Name) metahandwriting development were eliciting meaning activate new exercises used the shared read and the processing cognitive strategies were literacy practice. The always drawn, from the text. concepts, link encouraged her to reading publishing stage which was linked experience to This was mostly them to old do this. evident- self conventions were strategies. of the CATLI was to his own In addition it monitoring, self Although there executed with concepts thereby encourage (Name) discussed e.g. full writing." to develop were clear used to practice books and articles bridging this aided in correcting, stops, capital writing and also indications that he of (Name's) information and developing her planning, metacognitive letters etc and the did develop some to create Shared reading interests, that I adding to his successive strategies such as sound families prediction, helped (Name) inferencing and processing skills." were underlined metacognitive something read to him." general sequencing and knowledge and strategies, there authentic and with developing successive predicting, and and sounded out." was always a vocabulary." relevant." skills and "Furthermore. "Paired reading processing. drawing meaning strategies for (Name) developed feeling that it was increased Concepts form the context "Tracking was not enough or that "Decision making reading, such as his skills to plan "(Name) was (Name's) development or and visual clues in done to help her prediction, he should have was also an and predict from encouraged to use motivation to general the text. To this practice visual been more important skill problem-solving texts, resulting in metacognitive read and assisted knowledge end, I drew her discrimination taught in the and evaluation of increased reading strategies learnt in her in schema's and between competent on this attention to the level. However, I process as it the text." comprehension his sessions of developing concepts have pictures, and tried individual letters ability." reading skills feel that were he needed to be planning, selfsignificantly to model the kind and to encourage "Construction to have had more decided how the correcting and improved" of thinking her to observe such as each letter **Learning Support** sentences would tasks helped Sound families is self-monitoring expression, inferencing and carefully." sessions, this be formulated, (Name) with an activity that and paying intonation, and predicting aspect would have sequenced and sequencing, emphasizes the paying attention attention to detail. involves, to to detail in print planning, different sounds improved what information He also had to encourage her to problem-solving, found in words. considerably." was important to predict and such as full stops give her own include in the inferencing and and commas. This helped problem solve in ideas and "Since (Name) (Name) with the stories read to Furthermore opinions in a sentences. concept development." decoding words, him." appeared to have Editing his work discussion about similar format. I very few planning taught him to pay instant word the book also tried to link skills, every effort attention to detail recognition and "(Name) does not encouraged aspects of the text was made to try to and to self-correct rhyming." (Name) to to experiences appear to make him more and to edit his generalise make inferences, and feelings she aware of his work at school." information prediction and might have had." thinking processes outside of the link the and learning "The purpose of learning support story to process. shared reading classroom - the experiences she may have had." Metacognitive was to increase rules and strategies such as literature strategies for writing, planning, exposure and sequencing, experience. I was publishing, also able to model recall, etc, were reading, etc. in included in all the literacy learning support lessons in order to enjoyment, are clear, but

help him become	reading with	outside the class			
more aware of his		they don't apply."			
	literacy	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
	conventions.				
	Other				
	metacognitive				
	strategies taught				
	during shared				
	reading were:				
	using the context,				
	prediction,				
	recapping from				
	the previous week				
	in order to link				
	new knowledge				
	with existing				
	knowledge."				

ELS 10					ELS 11				
"The use of mediated strategies of bridging and linking to the meaning of the text and self-regulation was of importance to (Name). This was done as (Name's) simultaneous processing style is well equipped to this, as he needs to be able to find the meaning of the text in order to fully grasp the detail in the words found within the text as well as from many other sources at once." "Self-regulation came into play with (Name), as he is slow to approach by nature and when confronted with new situations he can become distracted and indecisive. The CATLI provided sufficient opportunity to teach self-regulation as it is linked to (Name's) interest therefore motivation was continuous."			of the om many	"The publishing activity was particularly beneficial for (Name). She quickly caught on to the necessary steps that we followed during the publishing and was soon brainstorming and planning without prompting. (Name) was also able to sequence her ideas logically and she was therefore able to create coherent and comprehensive pieces of text with the aid of mind mapping graphic organisers."					
TD 1	TD 2	TD 3	TD 4	TD 5		TD 6	TD 7	TD 8	TD 9
Client 1: 12 years old - Grade 6 "Comprehension of texts has improved greatly as Client 1 is more able to use metacognitive strategies that he	Client 2: 12 years old - Grade 6 Word Recognition A grade improvement in visual memory was noted (Durrell) as well as a 7% increase	Client 3: 9 years old - Grade 3 (English Additional Language) Qualitative results indicate that he sounded out unknown and	Client 4: 14 years old - Grade 6 (English Additional Language) "After introducing the CATLI, Client 4 progressed with	Client 5: old - Grad (English Additional Language) Qualitative suggests th Client 5 is the picture	e 4 l) e data hat using	Client 6: 8 years old - Grade 2 READING Reading Comprehension Client 6's Reading Comprehension	old - Grade 2 Word Recognition Reading fluency increased by 14% in instant word recognition highlighting an	Client 8: 14 years old - Grade 7 (English Additional Language) READING Reading Comprehension Client 8 has show	Client 9: 12 years old - Grade 6 (English Additional Language) READING Reading Comprehension No grade
has been taught	in word	difficult words	Shared reading	problem-s		on the SDRT	motivation to read		improvement was

and his good simultaneous processing skills, to comprehend written texts. Client 1 seems to understand what he reads and this has made the world of difference to his self-confidence and motivation."

Word Recognition Enhanced visual memory was noted in fewer errors in reading tasks requiring visual memory, as spelling of words, reading fluency improved to the extent that Client 1 was able to comprehend texts at a Grade 5 level and improving his visual memory (Durrell) to a grade appropriate level.

With Client 1's improved word recognition, he was able to focus more on the meaning of texts.

WRITING

Planning There is some evidence of

recognition. which indicates a better sight word pool and increased motivation to read aloud.

Spelling and Punctuation

"He makes use of literacy conventions such as paragraphs and punctuation.'

Though not always successful in the correct Client 2 makes constant use of phonics in his attempts to convey meaning.

and used the pictures (context) to predict words and gain some meaning from the text.

book. It

recognition,

comprehension.

metacognitive

strategies and

bridging of

knowledge."

His Informal

Assessment

at problem

solving and

through the

context and

the text.

phonics usage

sounding out of

words to access

the meaning of

Knowledge and

use of phonics

A considerable

improvement of

two grades was

SDRT Auditory

Discrimination

subtest and is

verified by his

pronunciation of

words as a result

improved

of improved

discriminate

ability to

noticed on the

indicates some

improvement in

several attempts

Reading

"Shared reading helped Client 3 with developing skills and strategies for reading, such as prediction, problem-solving and evaluation of text."

Word Recognition Results indicate an improvement in visual memory by one grade (Durrell). This improvement was confirmed by his 4% increase in instant word recognition of irregularly spelled words as well as meaningful words, which signifies his focus on the meaning of the text.

"Repeated reading helped his selfmonitoring and paying attention to visual detail and prediction of

and to link it to from a Grade 3 to a Grade 4 level his existing vocabulary. developed his reading, word Word Recognition

> Client 5 has achieved a 16% increase in instant word recognition in the Informal Reading assessment, which means that he was reading at a level, good enough to enable him to access meaning from the text. He has shown considerable improvement in recognising more meaningful and irregularly spelled words in the text.

Knowledge and use of phonics **Qualitative** data indicates an improved ability to pay attention to detail in print.

"Client 5 has definitely improved these last five months. His word recognition is more accurate and he always tries to sound the words out and

improved by two grades, which places her comprehension at a grade 3 level. **Qualitative** evidence suggests that she has gained the strategy of prediction and in using the context to gain meaning from the text.

"Through aspects of the CATLI such as repeated reading which encourages children to pay attention to visual detail and tracking which provides practice in paying attention to phonetic detail, Client 6 was able to focus on the written print which aided her comprehension. Furthermore the skill of selfmonitoring would have contributed to her success in this activity."

Word Recognition Client 6's instant word recognition has considerably

aloud. Decreased errors were noticed in reading activities that required visual discrimination, and improvement of 1 grade level for visual memory.

"Improvement

and usage of the following cognitive processing strategies were evident in Client 7's reading and writing-self monitoring, self correcting, planning, prediction, sequencing and successive processing. Concepts development or general knowledge schemas and concepts have significantly improved"

Knowledge and use of phonics The client showed increase in words a 1 grade instantly improvement in recognized, and has improved her the Phonetic instant word Analysis subtest of the SDRT.

improvement of 2 noticed on any grades in the subtests of the SDRT, but Reading Comprehension improvement was found in the subtest of SDRT. She would at qualitative times recognize a observations of increased attempts word in one context but not in made to use the another. context for suggesting she is gaining meaning from the text. using meaning to help her decode.

She was using

meaning.

marked

There was a

her ability to

answer both

Informal Reading

Word Recognition

still not reading at

appropriate level,

has shown a

recognition by

substantial

Client 8, though

literal and

inferential

assessment

a grade

phonics while Although no real silently sounding improvement in out words in an instant word attempt to gain recognition is evident from the data, some improvement in visual memory improvement in and visual discrimination was evident in the respective qualitative tests. questions in the

Word Recognition

WRITING Planning Some cognitive planning reported.

Meaning & Vocabulary From the Informal Writing assessment, improvement in the use of vocabulary is evident. Her story had substantially more cognitive planning as the sequence of the story was deliberated orally before writing it down.

Meaning The logical sequencing of thoughts and improved usage of grammar helped to give more meaning to the story.

text"

"Client 3 uses the strategies of sounding out the words and the pictures simultaneously to try and make sense of the whole word."

WRITING

Planning Some qualitative evidence of cognitive planning, that was not evident before, was noted in his informal writing assessment which aided the meaning of his story.

Spelling and Punctuation While only one attempt at a paragraph was made in the **Informal Writing** assessment, a distinct improvement in his use of capital letters, commas and periods was evident. His spelling also seemed to improve, which is linked to his

between sounds.

Meaning & Vocabulary Though Client 4's writing is well below grade 6. there was a slight improvement in conveying meaning in his writing.

"Through publishing, he developed in conveying meaning when writing and in using literacy conventions. He progressed from dictating and me writing to Client 4 writing himself."

BEHAVIOURAL

/ EMOTIONAL "Through our various interactions it was noted that Client 4 seems to be motivated to learn if a personal interest is taken onto his interests. This appears to assist with developing concepts for him. Furthermore, positive affirmation,

self-correct. He perseveres and his pronunciation has improved and also his phonics as a result."

WRITING Planning

"He was able to sequence his writing by using a GO which gave him a little more confidence to write on his own. **Planning** definitely helps him to construct his sentences and add meaning to them.

Meaning & Vocabulary In his Informal Writing assessment, Client 5 wrote a story from a picture that he linked to an activity which he has done a while ago. His active involvement in this authentic activity made it possible for him to acquire new vocabulary and although not all the words were spelled correctly,

improved to a level where she is able to adequately access meaning from a grade 3 level text. She has also shown improvement in the use of expression in her oral reading and is *phonetic* able to recognize substantially more irregularly spelled words than before.

Knowledge and use of phonics Client 6 has shown improvement in her use of phonics in reading as she is sounding out the words more readily than before.

WRITING Planning There was no evidence of a written plan but she is reported to have spent some time thinking about her story before starting, so some cognitive planning was noted.

Meaning &

This improvement is also evident in his increased sounding out of words while reading.

"Learning support has helped him with strategies."

Improvement was seen in his attention to detail evidenced in his improvement in visual discrimination and instant word recognition."

Spelling and Punctuation

"Improvement and usage of the following cognitive processing strategies were evident in Client 7's reading and writing-self monitoring, self correcting, planning, prediction. sequencing and successive processing. Concepts development or

resulted in more fluent reading and a reading level adequate for understanding of the text. An increase of 1 grade in visual memory (Durrell) was noted as well This implies that her visual

memory has

Knowledge and

improved.

16%, which

use of phonics Though not always successful, she showed increased attempts to sound out words while reading. Her use of literacy conventions has also increased with her improved attention to punctuation, as she was reported to pause more consistently at full stops.

WRITING

planning was

found in her

the correct

Some evidence of

verbal rehearsal

of information in

Planning

more complex. Meaning however was hindered by the omission of several words. Spelling and

content and

sentences were

Punctuation There is some improvement in the use of punctuation and a title for her story was provided.

increased visual	unconditional	some phonetic	Vocabulary	general	sequence of	
memory and	positive regard	knowledge was	It was evident that	knowledge –	events.	
enhanced	and behaviour	used creatively to	client 6 made use	schemas and		
descriptive	modification	convey his	of sequence and	concepts have	Meaning &	
vocabulary.	elicits learning	message.	vocabulary in her	significantly	Vocabulary	
	and motivation	Ü	written work.	improved."	Her improved and	
"Publishing	for him.	He was able to	Marked		more descriptive	
helped with	Moreover,	use more complex	improvement was	Even though he	vocabulary helped	
improvements in	affirmation that it	sentences and	noticed in the	was still at a	her to improve the	
informal writing -	is okay to need	descriptive	detail included in	below grade 1	meaning	
incorporated	help would	vocabulary which	the story and	level in spelling,	conveyed. She	
strategies of what	further develop	aided in	enhanced	Client 7's spelling	started including	
was learnt in	learning for him."	conveying	vocabulary aided	errors (Schonell)	abstract concepts	
Learning Support		meaning	the meaning of	decreased	and showed	
into his own		successfully, and	the story.	substantially.	improved usage	
writing."		the sentences			of verbs in the	
		were sequenced in	Spelling and	The improved use	correct tense. She	
"Client 3 was		a logical order.	Punctuation	of literacy	has also used	
able to calculate			She has shown	conventions such	more complex	
answers fairly		Spelling and	improvement in	as capitalization	sentences.	
quickly and		Punctuation	the spelling of	and use of		
accurately using		Client 5 wrote	regularly spelled	commas and	Spelling and	
strategy of		down the words	words (Schonell).	periods can be	Punctuation	
drawing and		according to the		attributed to his	Her spelling	
counting circles		sound of his own	"This	increased usage of	(Schonell) has	
and counting on		incorrect	improvement in	self monitoring	improved but not	
fingers."		pronunciation,	the spelling of	and self	as much as by one	
"Client 3 can		which still	regularly spelled	correcting	year. She has	
absorb and		resulted in poor	words can be	strategies.	shown	
analyse		spelling but	attributed to the	<i></i>	improvement in	
information fairly		indicates that he	use of the sound	"It should be	the use of	
well after using		uses his phonics	family approach	noted that Client	punctuation (full	
strategies, e.g.		knowledge while	in teaching in	7 was unable to	stops) and has	
counting on		writing. He has	teaching spelling	complete any	provided a title	
fingers, etc.		also shown	since it has been	written piece in	for her story in	
(Mental		improvement of	found that this	his pre-	the Informal	
Computation)"		literacy	approach benefits	assessments."	Writing	
		conventions in his	children who	NUMERACY	assessment.	
		use of headings	either have a	NUMERACY	DEHAMOUDAL	
		and accentuated	marked	Client 7 has	BEHAVIOURAL /EMOTIONAL	
		full stops.	attentional	shown	/ EMOTIONAL	
			problem or	considerable	"Client 8's	
			temperamental	improvement in	improved	
			problem of paying	his mathematical	informal reading	

T-	·					
			attention to		and her writing	
			detail."	as evidenced in an		
				improvement of 2	not only progress	
				grades in both the	in literacy skills,	
				Numerical	but also a	
				Reasoning and	reduction in	
				Word Problems	anxiety related to	
				subtests, as well	these tasks. She	
				as a 1 grade	also seems to	
				improvement in	have gained in	
					confidence,	
				the KeyMath.	tackling the	
				These results	writing task with	
				highlight his	less hesitation	
					than the first one.	
				meaning based	She also	
				tasks.	corrected me on	
					occasion when I	
				"He seems to	left a word out of	
				linking new	the sentence I	
				concepts and	wrote for her,	
				schema."	indicating less	
					anxiety in	
					interacting and	
					speaking, and	
					greater	
					confidence in her	
					abilities.	

TD10	TD11
Client 10: 13 years old - Grade 7	Client 11: 11.9 years old - Grade 6 (English Additional Language)
Reading Comprehension The client was retested on a higher SDRT level in the post-test. Results from the both the	READING Reading Comprehension Though still below grade level, scores on the SDRT Auditory Vocabulary indicate 1 year improvement. An improvement of about 6 months was noticed on the SDRT Reading Comprehension subtest.
read and that he was able to link his existing knowledge to that in the text. His phonic usage	Client 11's improved scores signified a greater understanding of terminology across several subjects. Qualitative evidence suggests that she uses the context for meaning when reading. It appears as though her ability to discern the meaning of a word based on the context in which it occurs has improved.

Word Recognition

Although Client 10 previously managed an adequate instant word recognition to access meaning from text, his instant word recognition has improved by 8% at a grade appropriate level. He was reported to still read too fast but was more aware of punctuation (increased attention to detail) which aided his comprehension of the text and his expression when reading orally.

Knowledge and use of phonics

Client 10 used learnt strategies from the sound family approach to sound out or break down unfamiliar words and thus developed strategies to strengthen his successive processing skills.

WRITING

Planning

No written planning was evident but the story has a clear beginning, middle and end, so some cognitive planning seems to have occurred this time. He was reported to have made use of oral planning though.

Meaning & Vocabulary

His increased descriptive vocabulary (verified by the SDRT: Auditory Vocabulary) as well as improved literacy conventions allowed him to convey meaning through writing very successfully.

"These improvements can be attributed to the use of the CATLI process. The internalisation of mediated strategies of self-monitoring and self-regulation were done in his writing. This was observed while he would copy down the dictated sentences; here he would regularly check for spelling mistakes and punctuation. This furthered the development of successive processing skills that he is naturally weaker in. The aid of the tracking exercises allowed Client 10 with self-monitoring and self-correction as he was able to go back and correct his mistakes by himself."

Spelling and Punctuation

A marked improvement was noticed on the Schonell dictation test, which raised his spelling to a grade appropriate level. Even though his use of punctuation is still somewhat inconsistent and unnecessary at times, he has exhibited some improvement in this area. He also showed improvement in the use of paragraphs and provided a creative title for the written piece.

NUMERACY

No math assessments done. However the LSS played table matching games to aid the client's audio-visual memory during the LS sessions.

"On an occasion a concrete lesson of how to measure square meters was done. Here the

Spelling and Punctuation

No data from the Schonell assessments were recorded and included in the exam equivalent. However, the informal reading post-data indicate some extent of improved spelling and punctuation compared to the pre-test, which suggests that strategies to promote attention to detail were employed.

learning support specialist used a tape measure and a big room to help Client 10 with the explanation of how to measure an area for a room in squared meters. This approach to mathematics was enjoyable and helped to reduce his usual conditioned response to mathematical issues."

Overall a detailed analysis of the findings suggests that all LSS tried to teach metacognitive strategies, and that a high majority considered they had enabled the clients to internalise these strategies. In addition, most LSS explained which step of the CATLI encouraged the mediation of these strategies.

This finding suggests that the majority of the students were convinced largely that the metacognitive strategies were helpful for the clients, though one commented that she struggled with how to teach metacognitive strategies (ELS1)

In addition, one LSS commented that her client seemed unable to generalise the metacognitive strategies out of the LSS sessions (ELS 3), and a few commented that their clients were only just beginning to use metacognitive strategies (LSSQ 7, ELS 1, TD1)

Strategies taught and mostly internalised:

- Self-monitoring (LSSQ 3,5,7, ELS7,10, TD 3,6,7,10)
- Attention to detail (LSSQ 5, ELS 2, 5, 6, 9,10; TD 3, 5, 7,11)
- Sequencing (LSSQ 5, 7, ELS 1, 2, 3, 7, 11, TD 1, 5, 6, 7, 8)
- Linking old to new concepts (LSSQ 5, ELS 2, 6, 8 TD 7, 10)
- Self-correcting (LSSQ 7, ELS 2, 5, 7 TD 5, 7)
- Planning (LSSQ 7, ELS 1, 2, 4, 5, 7, 11, TD 1, 3, 5, 7, 8, 9,10)
- Using the context to predict (LSSQ 7 ELS 2, 3, 4, 5, 6, 8; TD 3, 6, 7, 10, 11)
- Decision making (ELS 2)
- Problem solving (ELS 3, 5, TD 3, 4)
- Evaluation of text (ELS 3, TD 3)
- Inferencing (ELS 3,6,8)

Research Aim 2: Evaluating the CATLI's Success in Improving Literacy Learning in a South African Context

EFFECTS OF HARCOMBE'S CATLI ON CLIENTS' DEVELOPMENT

Appendix D

TABLE 8:

THEME 8: PERCEPTIONS OF PARTICIPANTS (LSSs AND PARENTS) ON THE EFFECTS OF HARCOMBE'S CATLI PROCESS ON THE LEARNER

LSSQ 1	LSSQ 2	LSSQ 3	LSSQ 4	LSSQ 5	LSSQ 6	LSSQ 7	LSSQ 8	LSSQ 9
"I have learnt to	"Learning support	"It allowed be	"It also focuses on	"Excellent	"The final	"The CATLI had	"Knowledge of	"It's more
adapt the CATLI	is cleverly	(me) to consider	specific areas of	methods were	assessment	a great impact on	the clients'	personal and
for individual	designed to look	possible	difficulty (this is	used to encourage	showed that the	his literacy	interests, anxieties	allows you to
needs."	at the child's	resources/ support	supported by the	the pupil to	client's literacy	development	and home	focus more on the
	interests as they	I could draw on	pre-assessment:	painlessly acquire	development	which was	circumstances	problem at hand."
"I think it works	often get bored at	for additional	SDRT) which	literacy and	improved. My	evident in his pre	enabled me to	
because it is	school either	support outside of	assists learners'	mathematical	client became	and post	plan activities to	"The CATLI
centered around	because they	the Learning	specific areas of	proficiency. It	more self-	intervention	interest and	makes learning
what interests the	cannot understand	Support	weakness."	also encompasses	confident and	scores. However,	motivate them -	more interesting
child and this	or because the	programme and to		the need to be	self-assured	cognitively, my	and so support	and deals with
helps improve the	work does not	predict possible	Cognitively my	given recognition	during the	client needed	learning better	everything at once
child's self	interest them.	areas of weakness	client seemed to	and unconditional	process. She was	further mediation	than would have	without the client
esteem and self	Therefore in	as a result of his	have improved,	positive regard."	more eager and	and was only	been possible	realising it."
worth. The child	getting to know	learning style and	e.g. their reading,		motivated to	beginning to use	with a less holistic	
has a certain	the child's	emotional	writing and	"An excellent and	participate and	meta-cognitive	approach."	
amount of control	interests it is	functioning."	spelling. This is	thorough	her sentence	strategies.		
and the lessons	easier to help		supported by	approach in	construction	The CATLI uses a	"Scores on pre	
are enjoyable, so	them as you use	"My client needed	post-assessments.	addressing the	improved."	certain amount of	and post tests	
half the battle is	things that they	additional one-on-		needs and		behaviour	suggested that	
won before you	enjoy and keep	one support, and	(reason)my	strengths of my	"The process is	modification. The	both clients'	
even start."	them motivated."	suffered from	client's needs	client."	non-threatening	CATLI process	literacy and other	
		performance	being met		and is pitched at	proved to be	levels improved;	
"The CATLI	"The ecosystemic	anxiety as a result	holistically as	"I was given	the child's level	interlinked in	The themes we	
process works	assessment and	of his struggle to	well their literacy	insight into how	which puts them	many ways. By	used, and the	
very well.	the learning	keep up with the	skills improving	to approach my	at ease thereby	allowing my	shared reading,	
However, in some	support process	classroom	which impacts on	client by	creating a	client to engage	built vocabulary -	
cases, my client's	empowered me to	requirements.	their self-esteem."	understanding his	comfortable	with literacy tasks	they were able to	
needs were very	help the child as	Thus the LS		interests, and	relaxed	in an	speak and write	
specific and did	well as	programme was	"My learner's	working on a	atmosphere in	unthreatening	about more	
not require the	empowered the	perfectly suited	areas of difficulty	programme which	which to learn.	manner he was	concepts than	

child." could have been whole process. It for his learning could involve him Also the CATLI able to engage before the has taken me needs, and to help addressed. My and accommodate moves from more readily in intervention." some time but I "It gives insight him develop the client's reading his temperament, actually doing the tasks." have learnt to into the child's tools he needed to difficulty, writing motivation, something which "Some adapt the CATLI cognition and 'life' and reduce anxiety in difficulty, visual makes it real for "His poor fundamental emotion." for individual 'practises' thus the classroom, discrimination the child, thereby issues associated successive needs. One gets making me see and bridge the gap difficulty could be allowing them to processing was with being a poor addressed through the impression where the child between his "The pupil connect with what addressed by successive the CATLI, while studying needed learning style and benefiting is happening." allowing him to processor were that the CATLI is encouragement the pace of the seeing that my immensely from engage with more targeted in the unchangeable but and praise. It also tracking and work classroom." client was it, and lead to his Other programs simultaneous and meaning based it can and should motivated to enjoyment of his usually start from recognition gave me insight be adapted for "I noticed a education." into the needs of participate as their the bottom-up, tasks. games; each client. the child thus marked interests were thereby lacking The writing was Sound families also unthreatening Having said that allowing me to improvement on included in a "CATLI had an meaning. The were a more though, it design lessons to all fronts. He session and my immense and CATLI on the as he was able to useful approach provides an suit his/her loved the client felt positive effect on other hand is top copy meaningful than a straight excellent base needs." my client's phonetics programme and supported and down, words without enioved the understood." literacy and from which to incorporating having to approach." "With my clients I start. Especially autonomy of the general meaning into the remember the behaviour fund that they process in the "The CATLI also development. He spelling which "Attention was process. Also all modification." improved reward system, focuses on of the parts are would cause him was encouraged paid to concept immensely" being able to learners' specific development in a to use interlinked which great anxiety. areas of weakness choose the order is different to context of interest metacognitive to the child -"With my client's "The CATLI is of the activities. using results from strategies of other programmes I feel that it had a etc... He was a pre-assessment." paying attention where writing, dynamic and through shared positive highly motivated to detail, selfspelling, reading flexible. It focuses reading and the "It helps the monitoring and are dealt with in and is adaptable theme based experience as they child and he felt empowered worked well with teacher to self-correcting, isolation." according to the construction tasks by the work we the graphs. appropriately sequencing, child's needs. Work was Other literacy did. Positive monitoring his support the linking old contextualised in reinforcement is own success. He concepts to new programs tend to a topic of interest learners, very important in drove himself. furthermore the etc to add to his focus on bottom to the particular anyone's life but The programme proficiency, and child, and reading learners gain up approaches especially ran smoothly, and support on a started doing which tend to and writing skills children. My at the end of the suitable level." them naturally were integrated; accommodate the client's showed year it was very and the little successive Attention was paid to rewarding to rewards he huge learners. The aim improvement in accumulated each analyse the of the CATLI is developing their literacy as lesson for effort improvement to target all kinds metacognitive of learners, and when they first made." and achievement skills came to me their encouraged him therefore The child was further." "The reading and reading was very facilitating the allowed some learning process slow and writing (needs control over the

'stuttered' and	were addressed).	(Needs addressed)	for any child	1	
				learning process,	
spelling was poor.	We were able to	"His need for	needing	enhancing self	
By the time their	go at a slower	recognition and	assistance."	esteem."	
learning support	pace,	his need to		(7)	
was over they	concentrating on	achieve		"By integrating	
were able to read	topics of my	to improve his		top down and	
more clearly and	client's interest.	literacy.		bottom up	
their spelling had	This lowered	to be rewarded,		approaches, the	
improved	anxiety, and	and receive		CATLI allows a	
immensely. This	allowed him to	encouragement		range of needs to	
also had a positive		and unconditional		be addressed, with	
effect on their	necessary tools at	positive regard.		different activities	
behaviour as they	his pace, rather	His enjoyment of		in the CATLI	
were now more	than attempting to	the lessons		addressing	
motivated and	frantically keep	because he took		different needs.	
very thus happy	up with the class.	an active part and		Also because	
as they could	He loved the Big	was often in		learning is	
understand and do	Book, Small Book	control		contextualised in	
the work that they	exercise the best."	His great interest		a theme of interest	
were previously		of the stories read		to the child,	
struggling with."	"It encourages	to him		motivation is	
	collaboration,	The 75 minutes		increased."	
"All children	creativity and	during his lessons			
learn differently	participation. If	were filled with			
and traditional	followed	interesting			
literacy	correctly, it can	activities, which			
instruction works	be incorporated	kept him			
on a specific	into any	motivated and			
procedure which	environment	busy."			
does not address	(private lessons or				
all children and	the classroom)	"The important			
their needs.	and it hones in on	aspects of his			
Client's needs	the learner's	learning needs			
need to be	strengths rather	which were			
recognised	than weaknesses	supported are:			
individually and	when developing	An understanding			
addressed. The	skill. The aim is	that he is at the			
CATLI allows for	to reduce anxiety	concrete level and			
this as you learn	rather than cause	needs outings and			
about the child	anxiety."	activity-based			
holistically and		tasks			
are able to work	Children in the	His need to build			
with every need	South African	up concepts and			
as well as	clinics have great	link or bridge the			
as well as	cillies have great	mik of offage the			

strength."	gaps in literacy	old and the new (a		
strength.	knowledge and	number of visits)		
"The CATLI	skill, and this	Learn new		
allows you to	programme hones	vocabulary, and		
develop with the	in on these gaps	the correct		
child thus making	in a constructive,	spelling(sound		
them feel	encouraging way.	families)		
empowered and	cheodraging way.	Taught		
able to do the		metacognitive		
work without		strategies which		
them feeling		in turn could be		
discouraged. It		used for life in		
also allows them		general		
to use their		His need to		
strength when		express himself in		
they are		English, by		
struggling with		speaking about		
something as it is		his news and		
not		activities		
compartmentalised,		His need to		
like other literacy		actively		
instructions are."		participate in		
mistractions are.		tasks, talk about		
		them, and		
		construct and		
		write down		
		sentences and		
		then read them		
		L.S.S., parents		
		and teachers.		
		Multi-level		
		teaching which		
		made the lessons		
		fun: repeated		
		reading of own		
		constructed books		
		and games of		
		word matching		
		and learning new		
		vocabulary		
		His need for		
		recognition and		
		unconditional		
		positive regard."		

DO 1	DO 2	DO 4	DO 4	"The CATLI approach uses the Top-Down meaning based approach as well as the Bottom-Up, attention to details approach which I think is a far more comprehensive and proficient way of learning."	DO 6	DO 5	DO 9	DO 0
PQ 1 "The whole	PQ 2	PQ 3 "Marks improved.	PQ 4 "It help my child	PQ 5 "Informative and	PQ 6 "In the first two	PQ 7	PQ 8 "He has made	"She (LSS)could
"The whole process I think it is good and helped my son a lot to be better in school." "It helped me and I can now rest to know my son he will pass his grades. He is very proud to know he can read." "She help him to read. He is now very proud he can do all the reading and is better than his older brother to understand things. He also like school more and want to pass well."	"It was so helpful for (Name) and he just started doing well at school." She (LSS) really tried very hard to understand (Name's) problems and what his needs were and made reading and writing so much easier for him so he could actually enjoy it." "It has helped him with his reading and writing. His maths has improved as well. It is really a good program to help children perform better at school."	Assisted with English comprehension." "Helped improve marks and reading skills improved."	"It help my child to improve studies at school I think it going well cause my child is doing well at school." "My child knows reading and writing and knows how to speak english." "Now my child knows how to write and read."	"Strengths and needs were discussed at length and problems were addressed promptly." "Increased confidence in the classroom." "Helped (Name) with English." "It is a positive addition to what is learnt in the classroom."	In the first two terms of Grade 3 (2008), her marks did improve, so there probably was a long term benefit."	"I thought it was excellent as we have done great results from an overall perspective. The learner support has definitely helped my son immensely and he had very good results." "My son has had excellent result with the learner support. It assisted him immensely with his reading and mathematics. It taught him that learning can be fun and how to adapt his way of thinking." "With learner support, my son	"He has made remarkable progress at school and passed the year well." "The learning support was excellent." "She (LSS) knew exactly which areas to target and we believe that's why he was able to improve so much. He loved coming for learning support and thoroughly enjoyed the classes." "We also give him prizes and privileges when he is diligent and this works to encourage him."	"She (LSS)could help the girl to read and she did now (know) where to help her in her schoolworks." "It works to help the child learn better in the school." "The effect is that the child can read much better in the school. Her words are spelled correct more now."

has had excellent results"

Analysis of the findings indicate that trainees LSS and parents alike considered the CATLI/LS to have very positive results. For example, both sets of respondents made comments like, excellent method, works very well, whole process is excellent (LSSQ 1, 5 and PQ 1, 2, 7.) Parents showed insight and understanding of the process, as well as documenting the effects the CATLI had on their children. LSS also showed insightful appreciation of the CATLI process and its results.

LSS perceptions:

- Clients showed good improvements in literacy skills (LSSQ 2,4,5,6,7,8)
- Clients showed positive improvements in general development (LSSQ 5)
- Clients showed positive improvements in motivation ,behaviour, self-esteem, emotion, self-confidence (LSSQ 2,4,5,6)
- Clients loved programme (LSSQ 3)
- Client benefited immensely (LSSQ 5)
- CATLI makes learning more interesting (LSSQ 9)

CATLI is dynamic and flexible to suit all needs (LSSQ 7)

CATLI structure enables one to design to suit all learners needs (LSSQ 2, 3, 4, 5, 8)

Parents' perceptions

- Child doing better in school, getting better grades, passing (PQ 1,2,3,4,6,7)
- Child likes school, is more confident at school (PQ 1,5)
- Helped son immensely (PQ7, 5)
- Loved coming, thoroughly enjoyed sessions (PQ 8)
- Taught him that learning can be fun (PQ 7)
- Positive addition to what learnt in classroom (PQ 5)
- Problems addressed promptly (PQ 5)
- Can read and write better (PQ 2,3,4,7,9)
- Made reading and writing easier so he could enjoy it (PQ 2)
- Knows how to speak English better (PQ 4 and 5)
- Taught him how to adapt his thinking (PQ 7)
- Better than his older brother to understand things now (PQ 1)

Appendix D TABLE 9:

THEME 9: PERCEPTIONS AND EVIDENCE OF PARTICIPANTS ON THE EXTENT OF CLIENTS' DEVELOPMENT OF MOTIVATION TO LEARN DURING LEARNING SUPPORT AND WHY

LSSQ 1	LSSQ 2	LSSQ 3	LSSQ 4	LSSQ 5	LSSQ 6	LSSQ 7	LSSQ 8	LSSQ 9
-	"This (academic improvement) also had a positive effect on their	"It reduces anxiety and encourages motivation."	"Emotionally & motivationally my client seemed to have shown	I was given insight into how to approach my client by	"The programme could be tailored to enhance these	"The child I was supporting had a very low motivation and	"Knowledge of the clients' interests, anxieties and home	-
	behaviour as they were now more motivated and very thus happy as they could understand and do		growth as well. This could possibly be due to their self- confidence improved, which	understanding his interests, and working on a programme which could involve him and accommodate	using the child's specific interests resulting in increased motivation."	high anxiety. The activities that I formulated, according to principles of the CATLI, allowed	circumstances enabled me to plan activities to interest and motivate them."	
	the work that they were previously struggling with. in getting to know the child's interests it is		impacted positively on their emotional, motivational and behavioural development."	his temperament, motivation, cognition and emotion."	"My client became more self- confident and self-assured during the	me to focus specifically in these two areas of need. Once these two areas were targeted		
	easier to help them as you use things that they enjoy and keep them motivated."		"My client was motivated to participate as their interests were	filled with interesting activities, which kept him motivated and	process. She was more eager and motivated to participate and her sentence	the learning process was a lot easier."		
	"It is a snowball effect. Once the client can do one thing correctly and feel good		included in a session and my client felt supported and understood."	busy received encouragement and unconditional positive regard. His need for recognition and	construction improved." "The process is non-threatening and is pitched at	remarkable was the marked improvements in his motivational and behavioural development. His		
	about it, they start to feel empowered and this makes them happy and keeps them motivated."			his need to achieve" (were addressed)	the child's level which puts them at ease thereby creating a comfortable relaxed	anxiety lessened considerably and found the tasks enjoyable and rewarding."		
					atmosphere in which to learn."	"By allowing my client to engage with literacy tasks in an		

						unthreatening manner he was able to engage more readily in the tasks. His motivation increased. But due to his motivation increasing he engaged more readily with the reading and writing tasks." "His low motivation was addressed using unthreatening games, fun activities as well as me scribing texts for him."		
"He is very proud to know he can read." "He like her (LSS) very much also. She is not like his teacher (different instruction) and he like to do work with her." "He is now very proud he can do all the reading and is better than his older brother to understand things. He also like school more and	"It made reading and writing so much easier for him so he could actually enjoy it."	PQ 3	PQ 4	PQ 5	"My daughter was very enthusiastic about attending each week."	PQ 7	"He works well with someone who treats him well and still talks about the things the student taught him. His teacher at the time said that he had come out of his shell and was a lot more enthusiastic to participate in class activities."	PQ 9

want to pass								
well."								
ELS 1	ELS 2	ELS 3	ELS 4	ELS 5	ELS 6	ELS 7	ELS 8	ELS 9
"Because of	"(Name) would	"Behaviour	"In order for	"Always	"For behaviour	"Improvement in	"(Name) found	"Progress was
(Name's) low	re-read the books	modification	(Name) to gain	encouraging	modification,	reading [The	the CATLI	made due to the
motivation, very	that he had	worked so well	more	(Name) and	(Name) coloured	Stanford Test]	activities exciting	fact that (Name)
interesting lessons	written himself as	with (Name) and	comprehension	giving him	blocks in for	was attributed to	and fun and this	was very
based on his love	well as the book	he was eager to	from reading he	unconditional	completing	experiencing less	served to motivate	interested in what
for wrestling had	we read together	work out his	needed to be	positive regard	various activities	anxiety.	her to do the tasks	we did,
to be created.	for shared	points at the end	appropriately	was an aspect	during each	Through	and develop the	participated in all
Much research	reading. Reading	of each session. It	motivated. This	which improved	session. The	reconditioning	skills associated	activities and was
was conducted	his own work	motivated him to	motivation was on	his motivation."	blocks were	(Name) learnt to	with them."	always willing to
about wrestling	increased his	try harder each	both an intrinsic		added up at the	become aware of		try any new
because it was	motivation to read	week."	and extrinsic level	Behaviour	end of the session	his achievements	"The behaviour	activities."
sensed that	as the work was		as his motivation	modification took	and she was	and work towards	modification	
(Name) would be	his own, it	"He is more	seemed extremely	the form of	allowed to bank	rewards. Thus, his	process served a	
very wary of a	increased his	motivated to read	low. The focus	choosing rewards	the blocks or	conditioned	very useful	
therapist who	vocabulary and	and to participate	was on changing	for points	choose an item	response of poor	purpose in	
appeared to be	connected	in the other	the factors that	accumulated	which was worth	motivation from	focusing (Name)	
insincere. The	vocabulary to	activities that	have subdued his	during each	the number of	poor performance	on particular areas	
research helped to	meaning thereby	usually cause him	inborn motivation	lesson."	blocks she	was changed to	of competence	
prepare the	making the task of	anxiety."	to read and write.		received during	confidence. This	where she needed	
lessons, to be	reading authentic.		These factors	"(Name's)	the session."	allowed	to pay attention,	
authentic. Since	Reading his		possibly relate to	motivation		improvements to	and learn to self	
his knowledge on	writing also		his background.	improves with	"(Name) enjoyed	be made in	monitor and	
wrestling is so	helped increase		Therefore (Name)	praise and	receiving rewards	reading and	correct. It was	
vast, reading	his fluency in		needed	unconditional	and took pleasure	writing."	also of great	
about things he	while reading,		enthusiastic	positive regard,	in colouring in		benefit in	
knows made him	thus further		modelling about	and this was also	blocks on her	"(Name's)	motivating	
feel	improving his		reading and	encouraged when	behaviour	interests were	(Name), and also	
knowledgeable	motivation."		interacting about	given the choice	modification	targeted and thus	played a role in	
and important and			text."	of the progression	sheet. I used this	increasing his	creating positive	
empowered him."			//TD : 0	of his lesson, and	technique to	motivation to	attitudes and	
(/TC)			"To reinforce	receiving rewards	encourage her to	most reading and	emotions with	
"The aspect of			motivation for	at the end of the	pay more	writing tasks."	regard to reading	
carefully choosing			reading it was	lesson. It would	attention to detail	"(NI) ·	and writing."	
a theme based on			suggested that he	give him more	specifically when	"(Name) is very		
the child's			reads / be read to	control in each	doing sound	shy and does		
interests, has			both at home and	session."	families and	seem to like		
proven to be an			school. This co-		repeated reading,	talking.		
enormous			operative method		as she received	He needs a lot of		
contributor to			would assist		bonus blocks for	motivation to		
motivating the			(Name's)		improved	overcome anxiety		

client. It was		temperament as	attempts."	and so one of his	
challenging to try		well as develop		needs is to focus	
and create a		his	"The behaviour	on his individual	
theme around the		comprehension	modification also	interests by	
client's interests		skills."	had a positive	targeting his love	
but very			impact on her task		
worthwhile in		"Behaviour	orientation since	the outdoors."	
motivating the		modification,	she was motivated		
child"		unconditional	to get blocks and		
		positive regard as	was therefore		
"The		well as positive	more focused."		
effectiveness of		affirmation was			
behaviour		used to			
modification was		accommodate			
more than I		(Name's)			
expected. (Name)		anxiousness, self			
responded so well		esteem and			
to this reward		underdeveloped			
system. It gave		cognitive needs.			
him structure and		This was executed			
gave him self-		using a point			
discipline, as well		system to increase			
as improving his		his motivation			
mental		and participation			
computation	ll l	in tasks."			
skills. He really					
worked hard to	ll l				
achieve his goals"					

"As the CATLI approach allows the tasks to be closely linked to the learners interests and needs this allowed for motivation and interest to remain optimal and therefore for the continuous development and enjoyment of reading and writing."

"Behaviour modification worked really well for (Name) as it improved his motivation to do tasks that he did not enjoy. The behaviour modification has also worked in motivating him to do better in his schoolwork as his mom has promised to give him an I-pod if he continuous to show such great improvements in his next report as he has done in the previous one."

"Behaviour modification was used to promote motivation, increase and strengthen (Name's) positive response to the task as the points were appointed immediately after the task was

"Behaviour modification was introduced to provide for emotional development and the enhancement of her self-esteem. (Name) was encouraged and positive outcomes were immediately acknowledged prior to the introduction of new tasks."

"Behaviour modification was used to enhance her self-esteem and confidence while simultaneously attempting to alleviate some of her anxiety. I established a reward structure for responses and performance during the process. (Name) embraced the idea and became enthusiastic about her points scored relative to potential reward. Each lesson culminated with her totalling up scores. This enabled her to determine her overall performance which in turn enhanced her level of confidence. This also encouraged mathematical application."

completed."								
TD1	TD2	TD3	TD4	TD5	TD6	TD7	TD8	TD9
Client 1: 12 years old - Grade 6 "Comprehension of texts has improved greatly as Client 1 is more able to use metacognitive strategies that he has been taught and his good simultaneous processing skills, to comprehend written texts. Client 1 seems to understand what he reads and this has made the world of difference to his self-confidence and motivation."	Client 2: 12 years old - Grade 6 "Despite his anxieties for writing he has really worked hard at it and it is reflected in his work." The above implies improved motivation for doing unfavourable tasks. "His motivation and enthusiasm towards tasks has improved significantly."	Client 3: 9 years old - Grade 3 (English Additional Language) "He responded extremely well to his behaviour modification file, and enjoyed working out his points at the end of each session, and working out the prize he would receive." "He learnt to enjoy reading and writing and became very proud of how much he had produced and the level of the work he was producing."	Client 4: 14 years old - Grade 6 (English Additional Language) "In Repeated reading, Client 4 developed his pronunciation of words and instant word recognition. He progressed from reluctance to read to an eagerness to read." "Through our various interactions it was noted that Client 4 seems to be motivated to learn if a personal interest is taken onto his interests. This appears to assist with developing concepts for him. Furthermore, positive affirmation, unconditional positive regard and behaviour modification elicits learning and motivation for him.	Client 5: 12 years old - Grade 4 (English Additional Language) "He perseveres and his pronunciation has improved and also his phonics as a result." "Client 5's motivation improved with praise and unconditional positive regard, and this was also encouraged when given the choice of the progression of his lesson, and receiving rewards at the end of the lesson. It would give him more control in each session."		Client 7: 8 years old - Grade 2 "Client 7's interests were targeted and thus increased his motivation to most reading and writing tasks." Reading fluency increased by 14% in instant word recognition highlighting an improved motivation to read aloud. It was evident that he was very proud and satisfied with his rewards and work. He gained a sense of confidence, for being rewarded not only for work that was correct, but for his efforts. In this way the conditioned response of poor motivation because of performance anxiety was lifted."		Client 9: 12 years old - Grade 6 (English Additional Language) "A lot of progress was made during the Learning Support Sessions, however the results will not reflect it as her parents recently separated and this has had a negative effect on both her and her results."

Moreover, affirmation is okay to t help would	that it need		
further dev learning fo	elop		

TD10 TD11 Client 10: 13 years old - Grade 7 Client 11: 11.9 years old - Grade 6 (English Additional Language) "As the learning support was done according to the CATLI process, motivation and "As Client 11 is an exceptionally well behaved child, behaviour modification was participation was always guaranteed in some way. This is achieved as all the learning introduced in order to enhance her self-esteem and confidence while simultaneously support sessions are based around and linked to the learner's interests and kept at a level attempting to alleviate some of her anxiety. A reward system was introduced whereby Client 11 would receive points for all the tasks she performed during the learning support sessions. that will both challenge and add interest to the activity at hand. Behaviour modification was also used as an aid to the process. The enjoyment of each task At the end of each session her points would be tailored and could either be banked until the added to the motivation and willingness Client 10 had when doing each task. next session or exchanged for a gift. Client 11 thoroughly enjoyed this process as well as As he became more comfortable with the environment and the procedure of the tasks his the opportunity to determine for herself whether she would bank or use her points motivation increased. This was particularly noticed in the informal writing assessment immediately." where he did not hesitate to begin with the next session."

LLS commented frequently on motivation improving during the course of learning support, offering comments like "as the learning support was done according to the CATLI process, motivation and participation was always guaranteed" (TD 10), "there was marked improvement in motivation" (LSSQ 7, ELS 2,7, TD 2) and "he was more motivated to read" (ELS 3). One of the main thrusts of the CATLI process was to use a multi modal framework to underpin improvements in motivation and it is interesting to note that the LSS's comments on motivation tend to cover the many aspects targeted. The CATLI emphasis on using their interests in planning and execution of the CATLI were most often cited as a reason for this improvement (LSSQ 2, 3, 4, 6, 7, 8, ELS 1, ELS 7, 10, TD 4, 5, 10).

Element of fun, etc.

- CATLI activities fun and exciting increased motivation (ELS 8, TD 5)
- Interesting activities kept him motivated (LSSQ 5)

Good literacy methods

- Using unthreatening literacy tasks and games improved his motivation (LSSQ 7)
- Reading own work (i.e. small books) increased motivation to read (ELS 2)
- Increasing reading fluency and understanding while reading increased motivation (ELS 2, TD 1,7)
- Excellent modelling when reading to child increased motivation (ELS 4)

Emotional support

- Feeling supported and understood increased motivation (LSSQ 4)
- Encouragement, praise, giving unconditional positive regard, improved motivation (ELS 5, TD 4,5)
- Once he adapted to environment and procedure motivation increased (TD 10)
- Given autonomy, choices improved motivation

Behaviour modification

• provided good motivation (ELS 3, 4,8, 10, TD 4, 5,10)

Improved work and knowledge

- Improved self confidence (due to improved reading, etc.) contributed to improved motivation (LSSQ 4)
- As he can do work he previously couldn't his motivation increased (LSSQ 2)

THEME 10: PERCEPTIONS AND EVIDENCE OF PARTICIPANTS REGARDING THE EXTENT OF CLIENTS' DEVELOPMENT OF EMOTION AND BEHAVIOUR AND WHY

LSSQ 1	LSSQ 2	LSSQ 3	LSSQ 4	LSSQ 5	LSSQ 6	LSSQ 7	LSSQ 8	LSSQ 9
"I think it works	"It empowered	"My client needed	"Emotionally &	"Many excellent	"My client	"The child I was	"Knowledge of	"The client's
because it is	the child"	additional one-on-	motivationally my	methods were	became more self-	supporting had a	the clients'	confidence
centered around		one support, and	client seemed to	used to encourage	confident and	very low	interests, anxieties	increased"
what interests the	"His teachers had	suffered from	have shown	the pupil to	self-assured	motivation and	and home	
child and this	commented on	performance	growth as well.	painlessly acquire	during the	high anxiety. The	circumstances	
helps improve the	improvement at	anxiety as a result	This could	literacy and	process. She was	activities that I	enabled me to	
child's self	school both	of his struggle to	possibly be due to	mathematical	more eager	formulated,	plan activities to	
esteem and self	academically and	keep up with the	their self-	proficiency. It	and motivated to	according to	interest and	
worth."	emotionally"	classroom	confidence	also encompasses	participate and	principles of the	motivate them."	
		requirements.	improved, which	the need to be	her sentence	CATLI, allowed		
	"He felt	Thus the LS	impacted	given recognition	construction	me to focus	"By the end of the	
	empowered by the	programme was	positively on their	and unconditional	improved."	specifically in	session; her self	
	work we did.	perfectly suited	emotional,	positive regard."		these two areas of	confidence grew,	
	Positive	for his learning	motivational and		"The process is	need. Once these	and she was proud	
	reinforcement is	needs, and to help	behavioural	"I was given	non-threatening	two areas were	of her work which	
	very important in	him develop the	development."	insight into how	and is pitched at	targeted the	built her self	
	anyone's life but	tools he needed to		to approach my	the child's level	learning process	esteem."	
	especially	reduce anxiety in	"I think this is due	client by	which puts them	was a lot easier."		
	children. This	the classroom,	to various	understanding his	at ease thereby		"The child was	
	(academic	and bridge the gap	possible reasons.	interests, and	creating a	"Even more	allowed some	
	improvement) also	between his	Some of these	working on a	comfortable	remarkable was	control over the	
	had a positive	learning style and	being my client's	programme which	relaxed	the marked	learning process,	
	effect on their	the pace of the	needs being met	could involve him	atmosphere in	improvements in	enhancing self	
	behaviour as they	classroom."	holistically as	and accommodate	which to learn."	his motivational	esteem"	
	were now more		well their literacy	his temperament,		and behavioural		
	motivated and	"It was rewarding	skills improving	motivation,		development. His		
	very thus happy	for him both	which impacts on	cognition and		anxiety lessened		
	as they could	emotionally and	their self-esteem."	emotion."		considerably and		
	understand and do	academically."				found the tasks		
	the work that they		"My client was	"Lessons were		enjoyable and		
	were previously	"We were able to	motivated to	filled with		rewarding."		
	struggling with."	go at a slower	participate as their	interesting				
		pace,	interests were	activities, which		"By allowing my		
		concentrating on	included in a	kept him		client to engage		
		topics of my	session and my	motivated and		with literacy tasks		
		client's interest.	client felt	busy received		in an		
		This lowered	supported and	encouragement		unthreatening		
		anxiety"	understood."	and unconditional		manner he was		

PQ 1	PQ 2	"It reduces anxiety and encourages motivation."	PQ 4	positive regard." "His need for recognition and his need to achieve" (were addressed). PQ 5	PQ 6	able to engage more readily in the tasks. His motivation increased. But due to his motivation increasing he engaged more readily with the reading and writing tasks."	PQ 8	PQ 9
"He is very proud to know he can read." "He like her (LSS) very much also. She is not like his teacher (different instruction) and he like to do work with her." "He is now very proud he can do all the reading and is better than his older brother to understand things. He also like school more and want to pass well."	"It has helped him to build his self concept and with his reading and writing." "It made reading and writing so much easier for him so he could actually enjoy it. Through the process, I could also understand better where his academic problems lie."			"It gave (Name) confidence and boosted his self-esteem. It gave me pointers as to how and best help (Name)." "Increased self-esteem. Increased confidence in the classroom."	"My daughter was very enthusiastic about attending each week." "My daughter received a lot of positive feedback at each session and I think that this boosted her confidence."	"My son has a lot more confidence I know understand the challenges my son faces a lot more, therefore it has allowed me to assist my son a lot more." "Making him feel comfortable, which is one of the reasons why I think he had such great results from the learner support and a lot of positive reinforcement."	"He is a whole lot more confident than before. He works well with someone who treats him well and still talks about the things the student taught him. His teacher at the time said that he had come out of his shell and was a lot more enthusiastic to participate in class activities. We have also learnt a lot as a family of how to support him in his schoolwork and with his feelings and are very satisfied with him." "She (LSS) knew exactly which areas to target and we believe that's	"She is a more happy girl in school and with her family." "It is a very good way to help the child because she was getting a hard time at school."

							why he was able to improve so much. He loved coming for learning support and thoroughly enjoyed the classes." "Before, he was very shy to read and would often give up trying something if he felt he could not do it. During the learning support and at present, he is positive about school and tries harder to do well. We also give him prizes and privileges when he is diligent and this works to encourage him."	
ELS 1	ELS 2	ELS 3	ELS 4	ELS 5	ELS 6	ELS 7	ELS 8	ELS 9
"(Name) seemed to blossom under the extra positive attention he received at Learning Support and he became much less disruptive and distracted in class. Even his posture seemed to improve slightly, as he appeared more alert and he	"There are financial constraints and this causes an emotional worry for (Name) as he worries about his parents." "I would often ask him how he was feeling before we started so I could get a feeling of how he would	"Allowing (Name) to create the concepts and themes within the learning support sessions allowed for his creativity to come to the fore, his confidence to be boosted and his anxieties regarding writing to be reduced. This was	"The CATLI also assisted (Name) with his social and emotional needs." "From an emotional perspective the activities mediated (Name) to express his feelings as this was continuously evaluated. This	"He demonstrated his anxiety when he had to do the Informal Writing exercise for posttesting. One can see by his writing that he felt this, but I did encourage him to continue on his own after we had made a simple G.O. together. he was far more	"An increase in (Name's) confidence was noted as the learning support sessions progressed. She was more confident in her interactions with the learning support specialist as well as in her approach to tasks."	"The CATLI addressed the anxiety and difficulty with reading by allowing (Name) to be slowly introduced to content through the use of picture cues, paired, shared and repeated reading activities."	"Although the learning support sessions are suitable for more than one learner at a time, I think (Name) benefited from having close personal attention, and the space to develop her confidence in speaking in a safe and affirming situation."	"My client was making good progress until her parents separated. This was very difficult on all of them, which led her to blaming herself for the separation. I took some time out of the sessions to talk to her about it."

seemed to enjoy	cope with the	observed	promoted his self-	relaxed when he		"(Name)		
the fact that	session. I would	increasingly as	awareness and	wrote the	"Initially,	experienced less	"In order to	
someone was	allow him some	the construction	self-esteem. This	sentences in his	(Name's)	anxiety and	develop (Name's)	
interested in him	time to relax so he		also developed his	small book	performance	significant	confidence to	
		C			*			
and thought he	could be focused	weekly form	personal social	because we had	anxiety limited	improvement was	lessen her anxiety	
was a competent	and able to	being more	flexibility, as he	planned them	her ability to	seen in his	about her ability	
worthwhile child.	concentrate	constructive to	was able to truly	together for the	answer questions	identifying of	to read and write,	
He became more	better."	more	express his	Big Book."	where there were	emotions in	I attempted to	
animated and		representative in	thoughts and		no right or wrong	learner support,	make everything	
relaxed in		nature. (Name)	feelings about		answers. As the	using emotion	she did within her	
Learning Support		responded to this	situations instead		sessions	cards."	grasp so that she	
sessions, he		by offering more	of seeking		progressed,		would succeed at	
started to smile		of his own	interpersonal		(Name) came to	"(Name) is very	the tasks."	
more and laugh		opinions, insights	approval."		realize that her	shy and does		
more. He was		and desire to			views were	seem to like		
much more		publish his own			acceptable and	talking.		
confident in		works. At the end			she would not be	He needs a lot of		
completing work		of each session			chastised for	motivation to		
and seemed to		(Name) would			'incorrect'	overcome anxiety		
have found more		reflect back on his			answers as a	and so one of his		
self-worth and		published work			result of the	needs is to focus		
behaved in a more		with pride,			constant	on his individual		
confident		satisfied with the			encouragement	interests by		
manner."		work he had			and reassurance I	targeting his love		
"The CATLI		produced. This			gave her."	for animals and		
seems to address		further possibly				the outdoors.		
all those needs,		contributed to his				(Name) has poor		
even the less		confidence levels				social skills; and		
obvious ones,		surrounding				therefore needs		
such as		literacy-based				for his unique		
emotional."		activities and his				temperament to		
		desire to 'better				be understood. In		
		himself' the				so doing he needs		
		following week."				to be part of a		
		3 3				group that would		
						accommodate his		
						low PSF.		
						Furthermore, as		
						anxiety also		
						seems to be a		
						factor		
						contributing to		
						(Name's) poor		
						peer relations, he		
						peer relations, ne		

	needs a lot of	
ll ll	unconditional	
ll II	positive regard,	
ll II	providing him the	
ll II	right emotional	
ll ll	environment, to	
ll II	help develop	
ll II	emotionally. Once	
ll II	anxiety has lifted	
ll II	he may feel more	
ll II	confident to form	
ll II	such	
ll II	Such	
	relationships."	
	Post testing	
	observations	
	from the Stanford	
	Reading Test	
ll ll	revealed that	
ll ll	(Name) is	
ll ll	experiencing far	
ll ll	less anxiety.	
ll ll	Anxiety caused	
ll ll	difficulties in	
ll ll	(Name)	
ll ll	completing two	
ll ll	subtests. Post	
ll ll	testing	
ll ll	observations	
	made by the	
	author revealed	
	that (Name) was	
	experiencing far	
	less anxiety.	
	During post	
	testing (Name)	
	was able to	
	complete the	
	Stanford Test	
	highlighting his	
	improvement not	
	only in reading	
	comprehension	
	but also	
	out also	<u> </u>

	emotionally, anxiety may have lifted to some extent from pre- assessment."		
	assessment.	<u> </u>	

				·					
ELS10					ELS11				
"(Name's) mother's emotional needs often were an issue for him. This factor had a large role in the discussions of home life we would have during most of the learning support sessions. It was not an easy facet to deal with. The best I could do was to keep in contact with her (mother) and reassure that (Name) was doing superbly in the learning support sessions. I would also mediate and encourage positive regard and affirmation for the work he has been doing as well as for the great improvements he has made."					a signific modifica "Her dep	ant hurdle culminatir tion was introduced i	to excel and was unding in frustration and a n order to increase semble became less stilted, notel of confidence."	nxiety. A system of l lf-esteem and confide	behaviour ence."
TD1	TD2	TD3	TD4	TD5	•	TD6	TD7	TD8	TD9
Client 1: 12 years old - Grade 6 "Client 1 seemed to blossom under the extra positive attention he received at Learning Support and he became much less disruptive and distracted. Even his posture seemed to improve slightly, as he appeared more alert and he seemed to enjoy the fact that someone was interested in him and thought he was a competent worthwhile child. He became more	Client 2: 12 years old - Grade 6 "Despite his anxieties for writing he has really worked hard at it and it is reflected in his work." The above implies improved motivation for doing unfavourable tasks. "Client 2's anxiety around writing has alleviated to a large extent. He has become more outgoing as he is not as shy as he	Client 3: 9 years old - Grade 3 (English Additional Language) "Client 3's anxiety in the classroom lowered considerably. He responds well to one-on-one attention. He responded extremely well to his behaviour modification file, and enjoyed working out his points at the end of each session, and working out the prize he would receive. He learnt to enjoy	Client 4: 14 years old - Grade 6 (English Additional Language) "In Repeated reading, Client 4 developed his pronunciation of words and instant word recognition. He progressed from reluctance to read to an eagerness to read." "Through our various interactions it was noted that Client 4 seems to be motivated to learn if a personal interest is taken	Client 5: old - Grac (English Additional Language "He was sequence writing by GO which him a little confidence write on him a little write on him a little confidence write on him a little write on him a little confidence write writ	de 4 al able to his y using a h gave le more ce to	Client 6: 8 years old - Grade 2 "Increased attention, less distraction, decreased performance anxiety and increased self-confidence was noted."	Client 7: 8years old - Grade 2 "Post testing observations revealed that Client 7 is experiencing far less anxiety. Significant improvement was found in his ease to identify emotions he was experiencing with learning support, using the emotions card." "It is evident that Client 7 is able to respond in a positive way in a safe environment where unconditional	Client 8: 14 years old - Grade 7 (English Additional Language) "Client 8's improved informal reading and her writing seem to suggest not only progress in literacy skills, but also a reduction in anxiety related to these tasks. She also seems to have gained in confidence, tackling the writing task with less hesitation than the first one. She also corrected me on	Client 9: 12 years old - Grade 6 (English Additional Language) "A lot of progress was made during the Learning Support Sessions, however the results will not reflect it as her parents recently separated and this has had a negative effect on both her and her results."
animated and relaxed in	was in the initial learning support	reading and writing and	onto his interests. This appears to				positive regard is offered. It was	occasion when I left a word out of	

7	. 77.	7	,1		.1 .1 .1		
Learning Support	sessions. His	became very	assist with		evident that he	the sentence I	
sessions, he	motivation and	proud of how	developing			wrote for her,	
started to smile	enthusiasm	much he had	concepts for him.			indicating less	
more and laugh	towards tasks has	produced and the	Furthermore,		his rewards and	anxiety in	
more. He was	improved	level of the work	positive		work. He gained a		
much more	significantly.	he was	affirmation,		sense of	speaking, and	
confident in	There has been a	producing."	unconditional		confidence, for	greater	
completing work	huge shift on an		positive regard		being rewarded	confidence in her	
and seemed to	emotional level		and behaviour		not only for work	abilities.	
have found more	for Client 2. He		modification		that was correct,		
self-worth and	has a greater		elicits learning		but for his efforts.		
behaved in a more	sense of self		and motivation		In this way the		
confident	confidence and		for him.		conditioned		
manner."	self worth as he		Moreover,		response of poor		
	no longer finds it		affirmation that it		motivation		
	difficult to talk		is okay to need		because of		
	about his feelings		help would		performance was		
	and his positive		further develop		lifted."		
	attributes"		learning for him."		V		
	(rapport						
	established). "He						
	often initiates						
	conversations						
	with me which						
	shows that he has						
	grown socially as						
	well. Initially he						
	would only make						
	small chat if I						
	initiated it, but by						
	the end of						
	learning support						
	he would always						
	talk to me a lot						
	about anything						
	that was on his						
	mind"						

TD10	TD11
Client 10: 13 years old - Grade 7	Client 11: 11.9 years old - Grade 6 (English Additional Language)
"As the learning support was done according to the CATLI process, motivation and	"As Client 11 is an exceptionally well behaved child, behaviour modification was

participation was always guaranteed in some way. This is achieved as all the learning support sessions are based around and linked to the learner's interests and kept at a level that will both challenge and add interest to the activity at hand.

Behaviour modification was also used as an aid to the process. The enjoyment of each task added to the motivation and willingness Client 10 had when doing each task.

As he became more comfortable with the environment and the procedure of the tasks his motivation increased. This was particularly noticed in the informal writing assessment where he did not hesitate to begin with the next session."

introduced in order to enhance her self-esteem and confidence while simultaneously attempting to alleviate some of her anxiety. A reward system was introduced whereby Client 11 would receive points for all the tasks she performed during the learning support sessions. At the end of each session her points would be tailored and could either be banked until the next session or exchanged for a gift. Client 11 thoroughly enjoyed this process as well as the opportunity to determine for herself whether she would bank or use her points immediately."(Autonomy)

Even though there were many generalised comments regarding improved emotional development, only a small minority commented using the terminology normally used to describe emotional development such as self-esteem, various emotions etc, which means there is not enough evidence to show, in terms of this terminology, that the majority of clients' emotional development improved. However, the more common term 'self-confidence' was used by the majority of participants about the majority of clients which tentatively suggests that emotional development improved for the majority of clients.

However, those LLS who did comment on improved emotional development largely attributed it to strategies built into in the CATLI process in general (ELS 1 4), though many specific strategies, which are also very much part of the CATLI, were also mentioned.

There were very few positive behavioural changes mentioned (LSSQ 7, ELS), which were given from a largely general view point. One specific comment noted that the client was reported as being 'less disruptive and distracted in class' (TD1)

An in-depth analysis of the comments regarding emotional development show:

- Considerable improved self-esteem and self-worth in some clients (only a few clients not the majority) (LSSQ 1, 2, 8, PQ 2, 5, ELS 1, 4, TD 2)
- Reduced anxiety, both generalised and performance anxiety plus more relaxed (once again only a few clients not the majority) (LSSQ 3, 6, ELS 6, 7; TD 2, 3, 6, 7, 8).
- Improved self-confidence (a reasonable majority of clients) LSSQ 4, 6, 8, 9, PQ 1, 5, 6, 7, 8, ELS 1, 3, 6, 8, 11, TD 2, 6, 7, 8)
- Happier, smile more, laugh more, more alert, more animated i.e. elevation of mood (only a few clients) (PQ 9, ELS 1, TD1)

These improvements were perceived as being due to certain aspects of the CATLI, namely:

- Interests (LSSQ 1, 3, 4, 7, TD 10)
- Needs using learners' being met holistically (LSSQ 4)
- Improvement in academic/work skills (LSSQ 2, 4)
- Unconditional positive regard, acceptance, praise, encouragement, attention, supported, understood (ELS 1, 4, 6, 7,10,11)
- Behaviour management process (LSSQ 2, PQ 7, ELS 1,11
- Due to suiting pace to child's needs (LSSQ 3)
- Understanding and accommodating clients' unique temperament (ELS 7)
- CATLI Process non-threatening and pitched at child's level (LSSQ 6, PQ 8, ELS 8, LSSQ 3, TD11)
- Reading own published work (ELS 3)
- Taking time to talk to parent to relieve her stress, so kid will worry less (ELS 9, 10)

THEME 11: THE EXTENT OF LITERACY (READING) SKILLS DEVELOPED AND WHY

LSSQ 1	LSSQ 2	LSSQ 3	LSSQ 4	LSSQ 5	LSSQ 6	LSSQ 7	LSSQ 8	LSSQ 9
LSSQ 1	"My client's showed huge improvement in their literacy as when they first came to me their reading was very slow and 'stuttered' and spelling was poor. By the time their learning support was over they were able to read more clearly and their spelling had improved immensely." "It is a snowball effect. Once the client can do one thing correctly and feel good about it, they start to feel empowered and this makes them happy and keeps them motivated."	"The reading and writing. (Aspects addressed) We were able to go at a slower pace, concentrating on topics of my client's interest. This lowered	"Cognitively my client seemed to have improved, e.g. their reading, writing and spelling. This is supported by post-assessments." "I think this is due to various possible reasons. Some of these being my client's needs being met holistically as well their literacy skills improving which impacts on their self-esteem." "My client's reading difficulty, writing difficulty, writing difficulty, visual discrimination difficulty could be addressed through the CATLI, seeing that my client was motivated to participate as their interests were included in a session and my client felt supported and	"The important aspects of his learning needs which were supported are Multi-level teaching which made the lessons fun: repeated reading of own constructed books and games of word matching and learning new vocabulary"	"The final assessment showed that the client's literacy development improved."	"The CATLI had a great impact on his literacy development which was evident in his pre and post intervention scores." "However, cognitively, my client needed further mediation and was only beginning to use meta-cognitive strategies" "The CATLI process proved to be interlinked in many ways. By allowing my client to engage with literacy tasks in an unthreatening manner he was able to engage more readily in the tasks. His motivation increased. But due to his motivation increasing he engaged more readily with the reading and	"Scores on pre and post tests suggested that both clients' literacy and other levels improved" "The themes we used, and the shared reading, built vocabulary – they were able to speak and write about more concepts than before the intervention" "Attention was paid to concept development in a context of interest to the child – through shared reading and the theme based construction tasks. Work was contextualised in a topic of interest to the particular child, and reading and writing skills were integrated; Attention was paid to developing metacognitive	"Very positive effect."

			understood."			writing tasks."	skills."	
PQ 1	PQ 2	PQ 3	PQ 4	PQ 5	PQ 6	PQ 7	PQ 8	PQ 9
"He is very proud to know he can read. She (LSS) help him to read. He is now very proud he can do all the reading and is better than his older brother to understand things."	"She really tried very hard to understand (Name's) problems and what his needs were and made reading and writing so much easier for him so he could actually enjoy it." "It has helped him to build his self concept and with his reading and writing."	"Marks improved. Assisted with English comprehensions." "Helped improve marks and reading skills improved."	"Now my child knows how to write and read." "My child knows reading and writing and knows how to speak english."	"Helped (Name) with English."	-	"It assisted him immensely with his reading and mathematics."	"Before, he was very shy to read and would often give up trying something if he felt he could not do it."	"She could help the girl to read and she did now where to help her in her schoolworks." "The effect is that the child can read much better in the school."
TD 1	TD 2	TD 3	TD 4	TD 5	TD 6	TD 7	TD 8	TD 9
Client 1: 12 years old - Grade 6 READING Reading Comprehension An indication of improvement in reading comprehension was evident in the SDRT Reading Comprehension Subtest, where scores improved	Client 2: 12 years old - Grade 6 READING Reading Comprehension Although Client 2's reading comprehension is still one grade below Grade 6, he has nevertheless improved with one grade on the SDRT Reading	Client 3: 9 years old - Grade 3 (English Additional Language) READING Reading Comprehension While Client 3's SDRT Reading Comprehension level is still one grade below the expected level,	Client 4: 14 years old - Grade 6 (English Additional Language) READING Reading Comprehension Though scores were still well below Grade 6 level, improvement of about 6 months	Client 5: 12 years old - Grade 4 (English Additional Language) READING Reading Comprehension Even as Client 5's scores on the SDRT Reading Comprehension subtest indicate a grade level two	Client 6: 8 years old - Grade 2 READING Reading Comprehension Client 6's Reading Comprehension on the SDRT improved by two grades, which places her comprehension at	Client 7: 8years old - Grade 2 READING Reading Comprehension Although Client 7's Reading Comprehension score on the SDRT suggests a grade level below Grade 2, he has shown improvement of	Client 8: 14 years old - Grade 7 (English Additional Language) READING Reading Comprehension Client 8 has show considerable improvement of 2 grades in the Reading Comprehension	Client 9: 12 years old - Grade 6 READING Reading Comprehension No grade improvement was noticed on any subtests of the SDRT, but improvement was found in the qualitative observations of
by one grade.	Comprehension Subtest. This	and no improvement was	were noticed on the SDRT	years below Grade 4, he has	a grade 3 level. Qualitative	one grade in the Auditory	subtest of SDRT. She would at	increased attempt made to use the

"Comprehension of texts has improved greatly as Client 1 is more able to use metacognitive strategies that he has been taught and his good simultaneous processing skills, to comprehend written texts. Client 1 seems to understand what he reads and this has made the world of difference to his self-confidence and motivation."

Word Recognition Enhanced visual memory was noted in fewer errors in reading tasks requiring visual memory, as reading fluency improved to the extent that Client 1 was able to comprehend texts at a Grade 5 level and improving his visual memory (Durrell) to a grade appropriate level.

With Client 1's improved word recognition, he

improvement is supported by the grade increase in his verbal concept development (SDRT Auditory Vocabulary Subtest).

Word Recognition
A grade
improvement in
visual memory
was noted
(Durrell) as well
as a 7% increase
in word
recognition,
which indicates a
better sight word
pool and
increased
motivation to read
aloud.

"Since the beginning of learning support his number of miscues decreased which implies that his reading has improved and is still improving. He now also reads more fluently with little hesitation. He displays greater instant word recognition, and he reads with more expression

noted in his Auditory Vocabulary Subtest, the score on the SDRT Reading Comprehension improved by one grade.

Qualitative results indicate that he sounded out unknown and difficult words and used the pictures (context) to predict words and gain some meaning from the text.

"Shared reading helped Client 3 with developing skills and strategies for reading, such as prediction, problem-solving and evaluation of text."

Word Recognition
Results indicate
an improvement
in visual memory
by one grade
(Durrell). This
improvement was
confirmed by his
4% increase in
instant word
recognition of

Reading Comprehension subtest.

"After

introducing the CATLI, Client 4 progressed with Shared reading from a Grade 3 to a Grade 4 level book. It developed his reading, word recognition, comprehension, metacognitive strategies and bridging of knowledge."

His Informal
Reading
Assessment
indicates some
improvement in
several attempts
at problem
solving and
phonics usage
through the
context and
sounding out of
words to access
the meaning of
the text.

Word Recognition
Client 4 showed a
slight
improvement in
the Visual
Memory
assessment but

made an improvement of approximately 6 months in this area.

Qualitative data suggests that Client 5 is using the pictures to problem-solve and to link it to his existing vocabulary.

Word Recognition Client 5 has achieved a 16% increase in instant word recognition in the Informal Reading assessment, which means that he was reading at a level, good enough to enable him to access meaning from the text. He has shown considerable improvement in recognising more meaningful and irregularly spelled words in the text.

Knowledge and use of phonics
Qualitative data indicates an improved ability to pay attention to detail in print.

evidence suggests that she has gained the strategy of prediction and in using the context to gain meaning from the text.

"Through aspects

of the CATLI such as repeated reading which encourages children to pay attention to visual detail and tracking which provides practice in paying attention to phonetic detail, Client 6 was able to focus on the written print which aided her comprehension. Furthermore the skill of selfmonitoring would have contributed to her success in this activity."

Word Recognition Client 6's instant word recognition has considerably improved to a level where she is able to adequately access meaning from a grade 3 level text. She Vocabulary subtest.

Word Recognition

Reading fluency

increased by 14% in instant word recognition highlighting an improved motivation to read aloud. Decreased errors were noticed in reading activities that required visual discrimination, and improvement of 1 grade level for visual memory.

"Improvement

and usage of the

following

cognitive processing strategies were evident in Client 7's reading and writing-self monitoring, self correcting, planning, prediction, sequencing and successive processing. Concepts development or general knowledge schemas and concepts have

word in one context but not in another, suggesting she is using meaning to help her decode. She was using phonics while silently sounding out words in an attempt to gain meaning.

times recognize a

There was a marked improvement in her ability to answer both literal and inferential questions in the Informal Reading assessment.

Word Recognition Client 8, though still not reading at a grade appropriate level, has shown a substantial increase in words instantly recognized, and has improved her instant word recognition by 16%, which resulted in more fluent reading and a reading level adequate for understanding of

context for gaining meaning from the text.

Word Recognition
Although no real
improvement in
instant word
recognition is
evident from the
data, some
improvement in
visual memory
and visual
discrimination
was evident in the
respective
qualitative tests.

Knowledge and use of phonics
No test data available.

was able to focus	and his	irregularly spelled	was able to read		has also shown	significantly	the text. An	
more on the	pronunciation of	words as well as	and understand	"Client 5 has	improvement in	improved"	increase of 1	
meaning of texts.	words is a lot	meaningful	text on one grade	definitely	the use of	improved	grade in visual	
meaning of texts.	clearer."	words, which	above the text	improved these	expression in her	Knowledge and	memory (Durrell)	
Knowledge and	cieurer.	signifies his focus	used in the pre-	last five months.	oral reading and is	use of phonics	was noted as well.	
use of phonics	Knowledge and	on the meaning of	assessment.	His word	able to recognize	The client showed	was noted as well.	
No improvement	use of phonics	the text.	"In Repeated	recognition is	substantially more	a 1 grade	Knowledge and	
	Data incomplete.		*					
noted.	No evidence of	"Repeated	reading, Client 4 developed his	more accurate	irregularly spelled words than	improvement in the Phonetic	use of phonics	
		reading helped		and he always			Though not	
	improvement	his self-	pronunciation of	tries to sound the	before.	Analysis subtest	always successful,	
	found in the Exam		words and instant	words out and	v 11 1	of the SDRT.	she showed	
	Equivalent.	paying attention	word recognition.	self-correct. He	Knowledge and	This improvement	increased attempts	
		to visual detail	He progressed	perseveres and	use of phonics	is also evident in	to sound out	
		and prediction of	from reluctance to	his pronunciation	Client 6 has	his increased	words while	
		text"	read to an	has improved and	shown	sounding out of words while	reading. Her use	
		72 1 1 1	eagerness to	also his phonics	improvement in		of literacy	
		Knowledge and	read."	as a result."	her use of phonics	reading.	conventions has	
		use of phonics	72 1 1 1		in reading as she	<i>ит</i> ·	also increased	
		No improvement	Knowledge and		is sounding out	"Learning	with her improved	
		was noted on the	use of phonics		the words more	support has	attention to	
		SDRT Auditory	A considerable		readily than	helped him with	punctuation, as	
		Discrimination	improvement of		before.	phonetic "	she was reported	
		subtest; however	two grades was			strategies."	to pause more	
		marked	noticed on the			T	consistently at full	
		improvement of	SDRT Auditory			Improvement was	stops.	
		two grades was	Discrimination			seen in his		
		shown in the scores of the	subtest and is verified by his			attention to detail evidenced in his		
		SDRT Phonetic	improved					
						improvement in visual		
		Analysis subtest, which is verified	pronunciation of words as a result			discrimination		
		by qualitative	of improved			and instant word		
		results specifying an increased	ability to discriminate			recognition."		
		knowledge and	between sounds.					
		usage of phonics.						
		"Client 2 was at 1.						
		"Client 3 uses the						
		strategies of sounding out the						
		sounaing out the words and the						
		pictures						
		simultaneously to						
		try and make						

sense of the whole			
word."			

TD 10 TD 11

Client 10: 13 years old - Grade 7

READING

Reading Comprehension

The client was retested on a higher SDRT level in the post-test. Results from the both the Auditory Vocabulary and Reading Comprehension subtests of the SDRT indicate a substantial improvement of 3 grades in the client's comprehension while reading.

Qualitative data suggests that he was able to give possible endings to stories he read and that he was able to link his existing knowledge to that in the text. His phonic usage improved and he was able to sound out unfamiliar words and self-corrected when the incorrect word did not make sense in the text.

Word Recognition

Although Client 10 previously managed an adequate instant word recognition to access meaning from text, his instant word recognition has improved by 8% at a grade appropriate level. He was reported to still read too fast but was more aware of punctuation which aided his comprehension of the text and his expression when reading orally.

Knowledge and use of phonics

Client 10 used learnt strategies from the sound family approach to sound out or break down unfamiliar words and thus developed strategies to strengthen his successive processing skills.

Client 11: 11.9 years old - Grade 6 (English Additional Language)

READING

Reading Comprehension

Though still below grade level, scores on the SDRT Auditory Vocabulary indicate 1 year improvement. An improvement of about 6 months was noticed on the SDRT Reading Comprehension subtest.

Client 11's improved scores signified a greater understanding of terminology across several subjects. Qualitative evidence suggests that she uses the context for meaning when reading. It appears as though her ability to discern the meaning of a word based on the context in which it occurs has improved.

Word Recognition

Her instant word recognition has improved by 8% and to a level where she is able to access meaning from text.

*Knowledge and use of phonics*No test data available.

ELS 1	ELS 2	ELS 3	ELS 4	ELS 5	ELS 6	ELS 7	ELS 8	ELS 9
"The shared	"(Name) would	Shared reading	"These activities	"(Name) was able	"It was noted that	"Concept	"Although	-
reading aspect	re-read the books	helped (Name)	resulted in	to do the Stanford	(Name) read with	development was	(Name) did not	
was a huge help	that he had	with developing	(Name)	(SDRT-Red level)	very little to no	promoted using	make dramatic	
in showing the	written himself as	skills and	improving his	on his own with a	expression during	the shared reading	improvement in	
child that reading	well as the book	strategies for	reading ability	little support in	the pre-testing,	aspect of the	some of the	
can be equated to	we read together	reading, such as	seeing that he	the	yet made use of	CATLI. I found	scores, she made	
relaxing and	for shared	prediction,	started developing	comprehension	this strategy to	this a good time	solid progress	
enjoyment,	reading. Reading	problem-solving	decoding and	Part B. Not being	enhance her	to reflect and	overall. Several	
(Name) really	his own work	and evaluation of	predicting	able to	reading at post-	emphasize	components of the	
enjoyed our books	increased his	the text."	strategies as well	accomplish this	testing. This was	literacy	CATLI	
that we read each	motivation to read		as linking his	last year shows	a result of reading	conventions, by	contributed to this	
session. At first	as the work was		knowledge to	his improvement	which was	increasing	progress."	
(Name) listened	his own, it		texts, which	in his cognitive	modelled by the	(Name's)		

to me read but as	increased his	improved his	ability and	Learning Support	experience of		
the sessions	vocabulary and	reading	understanding	Specialist during	books, titles,		
progressed, he	connected	comprehension."	English now."	shared reading	genres and		
would read	vocabulary to			and repeated	punctuation.		
silently with me.	meaning thereby		"His reading	reading activities.	What I found		
Towards the	making the task of		ability has greatly	It was also	beneficial was the		
middle of the	reading authentic.		improved and he	interesting to note	chance to		
process, I noticed	Reading his		shows better word	that (Name) was	reinforce sound		
that (Name)	writing also		recognition and a	able to both	families within		
would laugh or	helped increase		better	instantly	the context."		
smile even before	his fluency in		understanding of	recognise and			
I had read	while reading,		sounding out	read words that			
something	thus further		words to get	were above her			
amusing, which	improving his		meaning."	age level. This			
meant that he was	motivation."		·	occurred during			
reading ahead of				the learning			
me and				support as well as			
comprehending				at post-testing.			
what he was				This can be			
reading. This				attributed to her			
improvement in				improved			
reading pace is				attention to			
largely due to the				written text."			
tracking exercises							
that (Name)							
enjoyed so much,							
as well as the							
repeated reading							
'races' he							
completed each							
session."							
						,	

ELS 10	ELS 11
word recognition, pace and general quality of reading conventions. This was seen in his informal reading assessments."	"(Name) would often identify the different sound families while reading from the texts. As sessions progressed, she became increasingly confident with her reading and began to include different tones and expressions into her reading. It is therefore likely that (Name) was able to decipher the meaning of the content she had just read from a more emotional standpoint."

Analysis of these findings indicate that the high majority of the clients surveyed showed good to very good improvement in their reading skills, as both quantitative and qualitative evidence from the clients' assessments, as well as the parents and LSS's perceptions support this finding (LSSQ 2,4,6,8, PQ 1,2,3,4,5,9 as well as test data). This finding is particularly remarkable because the intervention was fairly short (only \pm 12 and a fair majority spoke English as a second language). The LSS's largely attributed

this success to the various strategies woven into the CATLI process, though it is clear from their answers that the high majority of the LSS's do not have an in-depth understanding of how the principles that underpin the CATLI link to the improvement of literacy skills.

READING COMPREHENSION

Overall, results showed that the high majority of clients (7 out of 11) improved their comprehension of the SDRT text from 1 year to 3 years from only 6 months of learning support sessions. This indicates improvement of literal (attention to detail) and inferential comprehension skills, plus since only up to 6 months intervention was given, this improvement is above and beyond normal development.

- 4 clients improved their reading comprehension by about one year on the SDRT, which (TD 1,2,3,7,)
- 3 clients improved their comprehension skills by 2-3 year on the SDRT, which is well beyond normal development and indicates, amongst many things, excellent case management and mediational effort on the LSS's part (TD 6, 8,10)

On the other hand, a minority of clients (4) showed either 6 months improvement on the SDRT (TD 4,5,11) or no improvement (TD 9) and since 6 months intervention was given, and only 6 months improvement showed, obviously some aspects interfered with improvement.

Qualitative analysis showed that LSS and parents attributed these improvements in comprehension due to improved concept development (LSSQ 8, TD 8, 11, ELS 5), improved English language in general (PQ 3,4,5, ELS 5), and vocabulary in particular (LSSQ 8, TD 2,11,10), improved knowledge and usage of metacognitive strategies especially prediction / using the context and problem-solving (LSSQ 8, TD 1,3,4,5,6,10,11, ELS 3,4) and improved word recognition (TD1). The LSS did not really examine in much depth how these improvements came about, but some commented that the following aspects of the CATLI helped with comprehension, i.e. shared reading (ELS 1, 2, 6) and the strategy of integrating reading and writing skills (LSSQ 8).

WORD RECOGNITION

On the whole, informal assessment indicated that some clients (5) word recognition skills showed good improvement (TD 1,5,6,7,8), while some clients made fair improvement in word recognition (TD 2,3,4) while one client did not really make any progress (TD 9). Analysis indicated that one client read with less stuttering (LSSQ 2), others more fluently (TD 2, ELS 10), while others used more expression (TD 2,6,10, ELS 6, 11). A few LSS attributed these improvements to the CATLI process of repeated reading of their own publications (ELS 1, 2, 6)

LITERACY CONVENTIONS

Qualitative improvements in using phonics to sound out words while reading were found for some clients (TD 3, 5,6,7,8,10), while some clients did not evidence improvements in using phonics (TD 1, 9, 11). Only 2 clients were shown to have improved on the SDRT one of whom made an improvement of 2 grades (TD 3) and 1 grade (TD 7). Some LSS's commented on improved usage of punctuation while reading (TD 2,4,5). Only a few LSS attributed these improvements to CATLI processes, i.e. tracking (ELS 1) and Sound Families (ELS 11), while some attributes it to improved processing such as improved visual memory and discrimination (TD1,2,3,5,7,8,9,6) and auditory discrimination (TD 4).

<u>Appendix D</u> <u>TABLE 12</u>: THEME 12: THE EXTENT OF LITERACY (WRITING) SKILLS DEVELOPED AND WHY

LSSQ 1	LSSQ 2	LSSQ 3	LSSQ 4	LSSQ 5	LSSQ 6	LSSQ 7	LSSQ 8	LSSQ 9
	"My client's showed huge improvement in their literacy as when they first came to me their reading was very slow and 'stuttered' and spelling was poor. By the time their learning support was over they were able to read more clearly and their spelling had improved immensely." "It is a snowball effect. Once the client can do one thing correctly and feel good about it, they start to feel empowered and this makes them happy and keeps them motivated."	"The reading and writing. (Aspects addressed) We were able to go at a slower pace, concentrating on topics of my client's interest. This lowered	"Cognitively my client seemed to have improved, e.g. their reading, writing and spelling. This is supported by post-assessments." "I think this is due to various possible reasons. Some of these being my client's needs being met holistically as well their literacy skills improving which impacts on their self-esteem." "My client's reading difficulty, writing difficulty, writing difficulty, visual discrimination difficulty could be addressed through the CATLI, seeing that my client was motivated to participate as their interests were included in a session and my client felt supported and	"The important aspects of his	"The final assessment showed that the client's literacy development improved. My client became more self-confident and self-assured during the process. She was more eager and motivated to participate and her sentence construction improved."	"His low motivation was addressed using unthreatening games, fun activities as well as me scribing texts for him. The writing was also unthreatening as he was able to copy meaningful words without having to remember spelling which would cause him great anxiety." "The CATLI had a great impact on his literacy development which was evident in his pre and post intervention scores." "However, cognitively, my client needed further mediation and was only beginning to use meta-cognitive strategies" "The CATLI	"Scores on pre and post tests suggested that both clients' literacy and other levels improved" "The themes we used, and the shared reading, built vocabulary – they were able to speak and write about more concepts than before the intervention" "Attention was paid to concept development in a context of interest to the child – through shared reading and the theme based construction tasks. Work was contextualised in a topic of interest to the particular child, and reading and writing skills were integrated; Attention was paid to developing metacognitive	"Very positive effect."

11			understood."			process proved to	skills."	
						be interlinked in		
						many ways. By		
						allowing my		
						client to engage		
						with literacy tasks in an		
						unthreatening		
						manner he was		
						able to engage		
						more readily in		
						the tasks. His		
						motivation		
						increased. But due		
						to his motivation		
						increasing he		
						engaged more readily with the		
						reading and		
						writing tasks."		
DO 1	DO 4							
PQ 1	PQ 2	PQ 3	PQ 4	PQ 5	PQ 6	PQ 7	PQ 8	PQ 9
PQ 1	"She really tried	PQ 3	"Now my child	"Helped (Name)	PQ 6	PQ 7	PQ 8	Her words
- PQ 1	"She really tried very hard to	PQ 3	"Now my child knows how to	"Helped (Name) with		PQ 7	PQ 8	Her words are spelled correct
- PQ 1	"She really tried very hard to understand	PQ 3	"Now my child	"Helped (Name)		PQ 7	PQ 8	Her words are spelled correct more
-	"She really tried very hard to understand (Name's)	PQ 3	"Now my child knows how to write and read."	"Helped (Name) with		PQ 7	PQ 8	Her words are spelled correct
-	"She really tried very hard to understand (Name's) problems and	PQ 3	"Now my child knows how to write and read."	"Helped (Name) with		PQ 7	PQ 8	Her words are spelled correct more
-	"She really tried very hard to understand (Name's) problems and what his needs	PQ 3	"Now my child knows how to write and read." "My child knows reading and	"Helped (Name) with		PQ 7	PQ 8	Her words are spelled correct more
-	"She really tried very hard to understand (Name's) problems and what his needs were and made	PQ 3	"Now my child knows how to write and read."	"Helped (Name) with		PQ 7	PQ 8	Her words are spelled correct more
-	"She really tried very hard to understand (Name's) problems and what his needs were and made reading and writing so much	PQ 3	"Now my child knows how to write and read." "My child knows reading and writing and	"Helped (Name) with		PQ 7	- PQ 8	Her words are spelled correct more
-	"She really tried very hard to understand (Name's) problems and what his needs were and made reading and writing so much easier for him so	PQ 3	"Now my child knows how to write and read." "My child knows reading and writing and knows how to	"Helped (Name) with		PQ 7	PQ 8	Her words are spelled correct more
-	"She really tried very hard to understand (Name's) problems and what his needs were and made reading and writing so much easier for him so he could actually	PQ 3	"Now my child knows how to write and read." "My child knows reading and writing and knows how to	"Helped (Name) with		PQ 7		Her words are spelled correct more
-	"She really tried very hard to understand (Name's) problems and what his needs were and made reading and writing so much easier for him so	PQ 3	"Now my child knows how to write and read." "My child knows reading and writing and knows how to	"Helped (Name) with		PQ 7		Her words are spelled correct more
	"She really tried very hard to understand (Name's) problems and what his needs were and made reading and writing so much easier for him so he could actually enjoy it."	PQ 3	"Now my child knows how to write and read." "My child knows reading and writing and knows how to	"Helped (Name) with		PQ 7		Her words are spelled correct more
-	"She really tried very hard to understand (Name's) problems and what his needs were and made reading and writing so much easier for him so he could actually enjoy it."	PQ 3	"Now my child knows how to write and read." "My child knows reading and writing and knows how to	"Helped (Name) with		PQ 7	- PQ 8	Her words are spelled correct more
-	"She really tried very hard to understand (Name's) problems and what his needs were and made reading and writing so much easier for him so he could actually enjoy it." "It has helped him to build his self concept and with	PQ 3	"Now my child knows how to write and read." "My child knows reading and writing and knows how to	"Helped (Name) with		PQ 7		Her words are spelled correct more
-	"She really tried very hard to understand (Name's) problems and what his needs were and made reading and writing so much easier for him so he could actually enjoy it." "It has helped him to build his self concept and with	PQ 3	"Now my child knows how to write and read." "My child knows reading and writing and knows how to	"Helped (Name) with		PQ 7		Her words are spelled correct more
TD 1	"She really tried very hard to understand (Name's) problems and what his needs were and made reading and writing so much easier for him so he could actually enjoy it." "It has helped him to build his self	- TD 3	"Now my child knows how to write and read." "My child knows reading and writing and knows how to	"Helped (Name) with		TD 7	- TD 8	Her words are spelled correct more

Client 1: 12 years	Client 2: 12 years	Client 3: 9 years	Client 4: 14 years	Client 5: 12 years	Client 6: 8 years	Client 7: 8years	Client 8: 14 years	Client 9: 12 years
old - Grade 6	old - Grade 6	old - Grade 3	old - Grade 6	old - Grade 4	old - Grade 2	old - Grade 2	old - Grade 7	old - Grade 6
		(English	(English	(English				
WRITING	WRITING	Additional	Additional	Additional	WRITING	WRITING	WRITING	WRITING
Planning	Planning	Language)	Language)	Language)	Planning	Planning	Planning	Planning
There is some	No evidence of	00,	0 0 /	8 8 7	There was no	No evident	Some evidence of	Some cognitive
evidence of	overt planning but	RITING	WRITING	WRITING	evidence of a	planning in his	planning was	planning reported.
cognitive	logical sequence	Planning	Planning	Planning	written plan but	writing.	found in her	8 1
planning as the	evident in the	Some qualitative	No evidence of		she is reported to		verbal rehearsal	Meaning &
sequence of the	content.	evidence of	any planning.	"He was able to	have spent some	Meaning &	of information in	Vocabulary
story was		cognitive	J F &.	sequence his	time thinking	Vocabulary	the correct	From the Informal
deliberated orally	"His writing has	planning, that was	Meaning &	writing by using a	about her story	No real	sequence of	Writing
before writing it	a plot and follows	not evident	Vocabulary	GO which gave	before starting, so	improvement.	events.	assessment,
down.	a coherent	before, was noted	Though Client 4's	him a little more	some cognitive	Not much		improvement in
	structure."	in his informal	writing is well	confidence to	planning was	meaning	Meaning &	the use of
Meaning		writing	below grade 6,	write on his own.	noted.	conveyed in his	Vocabulary	vocabulary is
The logical	Meaning &	assessment which	there was a slight	Planning		writing, as very	Her improved and	evident. Her
sequencing of	Vocabulary	aided the meaning	improvement in	definitely helps	Meaning &	simple sentence	more descriptive	story had
thoughts and	Able to convey	of his story.	conveying	him to construct	Vocabulary	structures were	vocabulary helped	substantially more
improved usage	meaning through	J.	meaning in his	his sentences and	It was evident that	used.	her to improve the	content and
of grammar	use of vocabulary	Meaning &	writing.	add meaning to	client 6 made use		meaning	sentences were
helped to give	and sentence	Vocabulary		them.	of sequence and	Spelling and	conveyed. She	more complex.
more meaning to	construction,	Although	"Through		vocabulary in her	Punctuation	started including	Meaning however
the story.	although grammar	sentence structure	publishing, he	Meaning &	written work.		abstract concepts	was hindered by
	not too great.	was still simple,	developed in	Vocabulary	Marked	"Improvement	and showed	the omission of
Vocabulary	Meaning still	Client 3 attempted	conveying	In his Informal	improvement was	and usage of the	improved usage	several words.
No improvement	clear though.	some creativity in	meaning when	Writing	noticed in the	following	of verbs in the	
noted.		his descriptive	writing and in	assessment, Client	detail included in	cognitive	correct tense. She	Spelling and
	"The length of the	words used in the	using literacy	5 wrote a story	the story and	processing	has also used	Punctuation
Spelling and	story was	story. The story	conventions. He	from a picture that	enhanced	strategies were	more complex	There is some
Punctuation	adequate and he	made sense but	progressed from	he linked to an	vocabulary aided	evident in Client	sentences.	improvement in
	used creativity to	some words	dictating and me	activity which he	the meaning of	7's reading and		the use of
"Client 1 still	hold the attention	necessary for	writing to Client 4	has done a while	the story.	writing– self	Spelling and	punctuation and a
struggles with	of the reader."	improved	writing himself."	ago. His active	,	monitoring, self	Punctuation	title for her story
spelling but seems		meaning were		involvement in	Spelling and	correcting,	Her spelling	was provided.
to be able to use	Spelling and	omitted.	Spelling and	this authentic	Punctuation	planning,	(Schonell) has	1
decoding and	Punctuation		Punctuation	activity made it	She has shown	prediction,	improved but not	
encoding		Spelling and	Slight	possible for him	improvement in	sequencing and	as much as by one	
strategies to work	"He makes use of	Punctuation	improvement	to acquire new	the spelling of	successive	year. She has	
out what he	literacy	While only one	noticed in the use	vocabulary and	regularly spelled	processing.	shown	
needs, which he	conventions such	attempt at a	of headings.	although not all	words (Schonell).	Concepts	improvement in	
could not do	as paragraphs	paragraph was		the words were	, , ,	development or	the use of	
satisfactorily	and punctuation."	made in the		spelled correctly,	"This	general	punctuation (full	
before."		Informal Writing		some phonetic	improvement in	knowledge –	stops) and has	

Though not assessment, a knowledge was the spelling of schemas and provided a title always successful distinct used creatively to regularly spelled concepts have for her story in in the correct improvement in convey his words can be significantly the Informal spelling of words, his use of capital attributed to the improved." Writing message. Client 2 makes letters, commas use of the sound assessment. constant use of He was able to Even though he and periods was family approach phonics in his evident. His use more complex in teaching in was still at a spelling also teaching spelling below grade 1 attempts to sentences and seemed to descriptive since it has been level in spelling, convey meaning. improve, which is vocabulary which Client 7's spelling found that this approach benefits "His spelling is linked to his aided in errors (Schonell) still below gradechildren who decreased increased visual conveying level, while his either have a memory and meaning substantially. handwriting has marked enhanced successfully, and improved. descriptive the sentences attentional The improved use Despite his vocabulary. were sequenced in problem or of literacy anxieties for a logical order. temperamental conventions such writing he has "Publishing problem of paying as capitalization really worked helped with Spelling and attention to and use of detail." hard at it and it is improvements in Punctuation commas and Client 5 wrote reflected in his informal writing periods can be work." down the words incorporated attributed to his according to the increased usage of strategies of what The above implies self monitoring sound of his own was learnt in improved Learning Support incorrect and self motivation for into his own pronunciation, correcting writing." doing which still strategies. unfavourable resulted in poor tasks. spelling but "It should be indicates that he noted that Client uses his phonics 7 was unable to knowledge while complete any writing. He has written piece in also shown his preassessments." improvement of literacy conventions in his use of headings and accentuated full stops.

TD 10 TD 11

Client 10: 13 years old - Grade 7

WRITING

Planning

No written planning was evident but the story has a clear beginning, middle and end, so some cognitive planning seems to have occurred this time. He did make use of oral planning

Meaning & Vocabulary

His increased descriptive vocabulary (verified by the SDRT: Auditory Vocabulary) as well as improved literacy conventions allowed him to convey meaning through writing very successfully.

"These improvements can be attributed to the use of the CATLI process. The internalisation of mediated strategies of self-monitoring and self-regulation were done in his writing. This was observed while he would copy down the dictated sentences; here he would regularly check for spelling mistakes and punctuation. This furthered the development of successive processing skills that he is naturally weaker in. The aid of the tracking exercises allowed Client 10 with self-monitoring and self-correction as he was able to go back and correct his mistakes by himself."

Spelling and Punctuation

A marked improvement was noticed on the Schonell dictation test, which raised his spelling to a grade appropriate level. Even though his use of punctuation is still somewhat inconsistent and unnecessary at times, he has exhibited some improvement in this area. He also showed improvement in the use of paragraphs and provided a creative title for the written piece.

Client 11: 11.9 years old - Grade 6 (English Additional Language)

WRITING

Planning

No planning was evident.

Meaning & Vocabulary

No improvement noticed.

Spelling and Punctuation

No data from the Schonell assessments were recorded and included in the exam equivalent. However, the informal reading post-data indicate some extent of improved spelling and punctuation compared to the pre-test.

ELS 1	ELS 2	ELS 3	ELS 4	ELS 5	ELS 6	ELS 7	ELS 8	ELS 9
"I found that	"The sound	"Construction	"Furthermore, his	"He does	"The publishing	"Even though,	"Although	"The results
(Name), who is	family approach	tasks helped	writing seemed to	demonstrate	tasks were tackled	improvement is	(Name) did not	concerning the
very non-verbal,	was used to	(Name) with	have improved, as	anxiety in with	only after a	seen within his	make dramatic	Learning Support
found it a lot	increase (Name's)	sequencing,	it appears as if he	writing but with	brainstorm	reading, not much	improvement in	showed that there
easier, during the	phonetic	planning,	is writing more	an awareness of	graphic organizer	difference was	some of the	has been progress
construction	knowledge and	problem-solving,	meaningful and	the need to plan	had been	seen in the writing	scores, she made	made concerning
tasks, to relax and	instant word	inferencing and	sequentially	and talk about the	generated and	process, including	solid progress	her thinking and
let his guard	recognition. This	concept	structured	activities before	sequenced. The	planning and	overall. Several	writing."
down. Because	approach worked	development."	pieces."	writing about	sequencing aided	therefore further	components of the	
his and my	well with (Name)			them, enabled him	(Name) in	support is much	CATLI	
attention was on	as he is a	"Emphasis on		to do them more	developing her	needed. However,	contributed to this	
the construction	simultaneous	literacy		confidently."	successive	it should be noted	progress."	
task, it took the	processor and the	conventions and			processing skills	(Name) was		
pressure off him	conventional	concept			and allowed her to	unable to		
and it reduced his	approach to	development were			generate	complete any		

			 		1	-	
performance	teaching phonics	always drawn,		meaningful	written piece in		
anxiety. (Name's)	does not work	which was linked		sentences more	the pre-		
good	with clusters of	to his own		easily. She was	assessments.		
simultaneous	information as	writing."		therefore able to			
processing	sound families do.			attend to the task			
enabled him to	Thus it resulted in			of publishing			
find meaning in	improved			because she			
the construction	spelling."			already had the			
tasks and transfer				ideas in front of			
that meaning far	"(Name) would			her and this			
more easily onto	have also			counteracted her			
the written tasks."	benefited from a			distractibility as			
	spelling book			the task was			
	which I did not			focused.			
	make as I only			Furthermore, by			
	realised too late			making use of a			
	that his spelling			literacy			
	needed attention.			conventions chart			
	I did however			and discussing			
	make little cards			them verbally this			
	of new words he			area of weakness			
	learnt for him to			was tackled.			
	recap."			(Name's) self-			
				checking and self-			
				correcting			
				techniques were			
				also used to			
				enhance the			
				quality of			
				sentences that she			
				produced."			

ELS 10	ELS 11
use of the provided strategies was evident. He could logically sequence thoughts and ideas into coherent sentences and eventual paragraphs using an introduction, body and conclusion.	"The publishing activity was particularly beneficial for (Name). She quickly caught on to the necessary steps that we followed during the publishing and was soon brainstorming and planning without prompting. (Name) was also able to sequence her ideas logically and she was therefore able to create coherent and comprehensive pieces of text with the aid of mind mapping graphic organisers."
	"(Name's) writing skills moved from short, simple sentences to more detailed and broadly descriptive. Her sentence structure improved as did her punctuation and her reading skills."

Overall improvement in writing (LSSQ 4, 6, 8, P 2, 4, ELS 4, 9) Improvement in planning (TD 1, 2, 3, 5, 6, 8, 9, 10, ELS 11)

Improvement in conveying meaning by:

- 1. improved sentence construction (LSSQ 6, TD 2,8,9, ELS 11)
- 2. improved logical sequencing of content (TD 1,6,8, ELS 4,5,10,11)
- 3. improved grammar (TD 1, 8)
- 4. Improved Vocabulary (TD 2,6,8,9,ELS 10)
- 5. Improved creativity (TD 2, 3, ELS 10)

Improved literacy conventions e.g.:

- 1. improved spelling (LSSQ 2, 4, PQ 9, TD,1, 2, 3, 5, 6, 7, 8,10)
- 2. improved punctuation (TD 2, 3, 5,7, 8, 9, 10, ELS 11)
- 3. Improved handwriting (TD 2)

Improvement due to which aspects of the CATLI?

- 1. Increased concepts (LSSQ 8, TD 7, ELS 3)
- 2. Increased language (PQ 4, 5)
- 3. Planning made writing easier (ELS 5, 6)
- 4. Metacognitive strategies (LSSQ 8, TD 7, 10, ELS 6)
- 5. Scribing text (LSSQ 7)
- 6. Copy not worrying re spelling (LSSQ 7)
- 7. Do to increased motivation due to CATLI process engaged more readily in writing (LSSQ 7)
- 8. Linking construction task to writing (ELS 1, ELS 3)
- 9. Sound Families to spelling (TD 6, ELS 2)
- 10. Tracking (TD 10)
- 11. Publishing process (TD 3, ELS 11)
- 12. Reading and writing skills integrated (LSSQ 8)