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An evaluation of how the conceptualisation of waste influences separation at source behaviours and waste practices: a case study of Elizabeth Fry Village, Vorna Valley, Midrand South Africa

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Interview Protocol – Management (PIKITUP Midrand)

Position, Roles and Responsibilities:

Experience and Qualifications:

How long have you been working at Pikitup?

WASTE

1. **How would you describe the word "waste"?**
2. **Which words would you use to describe waste?**
3. **Is waste a positive or negative thing? (Please explain)**
4. **What is meant by "waste management"?**
5. **What exactly happens to residents' general waste once it is collected by Pikitup?**
6. **Is waste management/ waste an issue of concern in City of Johannesburg/ South Africa? (Please explain)**
7. **What initiated the Pikitup strike? What were some of the problems/issues experienced during the strike?**
8. **Do you have any suggestions on how waste management can be improved in the City of Johannesburg?**
9. **What are some of the social issues related to waste in City of Johannesburg?**

RECYCYLING

10. **What are the benefits of recycling?**
11. **Are there any new projects or partnerships in the pipeline?**
12. **Please explain what a material recovery facility is and how it operates?**

SEPARATION AT SOURCE

13. **How would you define separation at source?**

14. **What happens to the waste that is separated like paper and recyclables?**

15. **How does funding for the separation at source programme operate?**

16. **Is separation at source under any laws or by-laws or is it just an initiative?**

17. **What background information can you share regarding separation at source participation rates**

18. **Many people say that education is the key issue with low participation rates, especially in low-income areas. Is this the case? What are your views on this?**

19. **What are some of your suggestions on how the separation at source programme can be improved, and participation rates increased?**

20. **Is it possible to get deductions on your municipal bill if you participate in separation at source?**