



Interview Protocol – Management (PIKITUP Midrand)

Position, Roles and Responsibilities:

Experience and Qualifications:

How long have you been working at Pikitup?

WASTE

- 1. How would you describe the word “waste”?**
- 2. Which words would you use to describe waste?**
- 3. Is waste a positive or negative thing? (Please explain)**
- 4. What is meant by “waste management”?**
- 5. What exactly happens to residents’ general waste once it is collected by Pikitup?**
- 6. Is waste management/ waste an issue of concern in City of Johannesburg/ South Africa? (Please explain)**
- 7. What initiated the Pikitup strike? What were some of the problems/issues experienced during the strike?**
- 8. Do you have any suggestions on how waste management can be improved in the City of Johannesburg?**
- 9. What are some of the social issues related to waste in City of Johannesburg?**

RECYCLING

- 10. What are the benefits of recycling?**
- 11. Are there any new projects or partnerships in the pipeline?**
- 12. Please explain what a material recovery facility is and how it operates?**

SEPARATION AT SOURCE

- 13. How would you define separation at source?**
- 14. What happens to the waste that is separated like paper and recyclables?**
- 15. How does funding for the separation at source programme operate?**
- 16. Is separation at source under any laws or by-laws or is it just an initiative?**
- 17. What background information can you share regarding separation at source participation rates**
- 18. Many people say that education is the key issue with low participation rates, especially in low-income areas. Is this the case? What are your views on this?**
- 19. What are some of your suggestions on how the separation at source programme can be improved, and participation rates increased?**
- 20. Is it possible to get deductions on your municipal bill if you participate in separation at source?**