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Using information and communications technology to improve the efficiency and accuracy of a utility's network data collection business process

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Perceived Usefulness & Perceived Ease-of-Use Questionnaire (Enhanced)

1. Performance Expectancy

1. Using the Electronic Data Collection application in my job would enable me to accomplish tasks more quickly.

likely							**unlikely**
extremely	quite	slightly	neither	slightly	quite	extremely	
7	6	5	4	3	2	1	

2. Using the Electronic Data Collection application would improve my job performance.

likely							**unlikely**
extremely	quite	slightly	neither	slightly	quite	extremely	
7	6	5	4	3	2	1	

3. Using the Electronic Data Collection application would increase my productivity.

likely							**unlikely**
extremely	quite	slightly	neither	slightly	quite	extremely	
7	6	5	4	3	2	1	

4. Using the Electronic Data Collection application would enhance my effectiveness on the job.

likely							**unlikely**
extremely	quite	slightly	neither	slightly	quite	extremely	
7	6	5	4	3	2	1	

2. Effort Expectancy

1. Using the Electronic Data Collection application would make it easier to do my job.

likely							**unlikely**
extremely	quite	slightly	neither	slightly	quite	extremely	
7	6	5	4	3	2	1	

2. I would find it easy to get the Electronic Data Collection application to do what I want it to do.

likely							**unlikely**
extremely	quite	slightly	neither	slightly	quite	extremely	
7	6	5	4	3	2	1	

3. I would find the Electronic Data Collection application easy to use.

likely							**unlikely**
extremely	quite	slightly	neither	slightly	quite	extremely	
7	6	5	4	3	2	1	

3. Social Influence

1. I would find the Electronic Data Collection application useful in my job.

likely							**unlikely**
extremely	quite	slightly	neither	slightly	quite	extremely	
7	6	5	4	3	2	1	

2. My interaction with the the Electronic Data Collection application would be clear and understandable.

likely							**unlikely**
extremely	quite	slightly	neither	slightly	quite	extremely	
7	6	5	4	3	2	1	

3. I would find the Electronic Data Collection application to be flexible to interact with.

likely							**unlikely**
extremely	quite	slightly	neither	slightly	quite	extremely	
7	6	5	4	3	2	1	

4. It would be easy for me to become skillful at using the Electronic Data Collection application.

likely							**unlikely**
extremely	quite	slightly	neither	slightly	quite	extremely	
7	6	5	4	3	2	1	

4. Facilitating Conditions

1. Learning to operate the Electronic Data Collection application would be easy for me.

likely							**unlikely**
extremely	quite	slightly	neither	slightly	quite	extremely	
7	6	5	4	3	2	1	