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The perceived impact of the performance management system utilised in the Department of Social Development in enhancing service delivery : a case study of the Johannesburg Metro Region.

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Research Office

HUMAN RESEARCH ETHICS COMMITTEE (NON-MEDICAL)
R14/49 Phungwayo

CLEARANCE CERTIFICATE	**PROTOCOL NUMBER H13/07/12**
PROJECT TITLE	The perceived impact of the performance management system utilised in the Department of Social Development in enhancing service delivery: A case of the Johannesburg Metro Region
INVESTIGATOR(S)	Mr M Phungwayo
SCHOOL/DEPARTMENT	Human & Community Development/Social Work
DATE CONSIDERED	19/07/2013
DECISION OF THE COMMITTEE	Approved Unconditionally
EXPIRY DATE	14/10/2015

DATE 15/10/2013 **CHAIRPERSON** _____ (Professor T Milani)

cc: Supervisor : Prof E Kaseke

DECLARATION OF INVESTIGATOR(S)

To be completed in duplicate and **ONE COPY** returned to the Secretary at Room 10003, 10th Floor, Senate House, University.

I/We fully understand the conditions under which I am/we are authorized to carry out the abovementioned research and I/we guarantee to ensure compliance with these conditions. Should any departure to be contemplated from the research procedure as approved I/we undertake to resubmit the protocol to the Committee. **I agree to completion of a yearly progress report.**

_____ _____/_____/_____
Signature **Date**

PLEASE QUOTE THE PROTOCOL NUMBER ON ALL ENQUIRIES