

From: Nkoana Maloka (Germiston)
Sent: 15 November 2005 04:45 PM
To: Mariet Van Rensburg (Germiston)
Subject: research interviewees letterquestionnaires (2)

Councillors

October 2005

TO WHOM IT MAY CONCERN

My name is Nkoana Maloka, an employee of Ekurhuleni Metropolitan Municipality pursuing post-graduate studies with the University of Witwatersrand (Wits). For purposes of fulfillment of all requirements for the Masters of Management in Public and Development Management (MM-P&DM), I am supposed to write a dissertation. This requires a research project on a topic of my choice approved by the university. The working topic is:

“The Viability of Local Government’s Informal Settlement Upgrading Strategy.”

Please, complete the attached questionnaire and e-mail or fax to the following:

malokaj@ekurhuleni.com or 011 871 7581
Telephone Number: 011 871 7588/9 Fax 011 871 7591
Mobile: 082 781 5963

Your cooperation will be highly appreciated.

Nkoana Maloka

Questionnaire on Ekurhuleni Municipality's Informal Settlement Upgrading Strategy**Section A**

Please, complete the questionnaire by making the sign (X) in the relevant or appropriate box.

Biographical Information

1. I have been a resident of Ekurhuleni Municipality for:

Between 0-5 years	Between 5-10 years	Between 10-20 Years	Between 20-30 years	Above 30 years
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2. My race is:

Asian	Coloured	Black	White	Other (specify)	
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3. My home language is:

Afrikaans	Ndebele	Xhosa	Zulu	English	N Sotho	Venda	Swati	Tshitsonga	S Sotho
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4. Sex

Male	Female
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5. There is or are informal settlement(s) that need upgrading in the area I service:

Yes	No
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Section B

Participation

6. I participated in the drawing or drafting of the Informal Settlement Upgrading Strategy?

Yes	No
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7. If yes, your form of participation in the drafting of the Informal Settlement Upgrading Strategy is?

Workshops/seminars attendance/attendee	Serve in Strategy Housing Task Team/Work Group	Heard about in Housing meetings
Attend Section 80 Portfolio Committee	Serve in Mayoral Committee	Written comments on the strategy

(Your participation may have been in more than one form, if so, you may choose more than one form of participation)

8. Were stakeholders and beneficiaries actively involved from the beginning through-out the process of the formulation of the EMM Informal Settlement Upgrading Strategy until its adoption by Council?

Strongly Agree	Disagree	Unsure	Agree	Strongly Disagree
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9. Did the EMM Informal Settlement Upgrading Strategy take into account proposals/suggestions of participating stakeholders and beneficiaries in its drafting/drawing?

Yes	No
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10. Which specific section(s) of the EMM Informal Settlement Upgrading Strategy were your concrete suggestions taken into consideration?

Strategy's Objectives	Implementation Plan	Communication Methods	Community Participation	Setting of Targets	All Sections
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None of the Sections	Beneficiaries Assistance
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(If your contribution is considered in more than one section, you may choose more than one sections, if in all or not in all of them, please, indicate.)

Viability/Workable of Strategy

11. Are targets set-out in the Informal Settlement Upgrading Strategy achievable?

Strongly	Disagree	Unsure	Agree	Strongly
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Agree				Disagree
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12. Are there any detailed and comprehensive implementation plan about the EMM Informal Settlement Upgrading Strategy?

Yes	No
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13. Does the Housing Department have capacity to implement the EMM Informal Settlement Upgrading Strategy and its implementation plans?

Strongly Agree	Disagree	Unsure	Agree	Strongly Disagree
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14. Did the Municipality budget adequate financial resources to ensure that the objectives and targets set-out in the strategy are achieved or attained?

Strongly Agree	Disagree	Unsure	Agree	Strongly Disagree
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15. Are the targets set-out in the EMM Informal Settlement Upgrading Strategy linked to achievable implementation plans?

Strongly Agree	Disagree	Unsure	Agree	Strongly Disagree
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16. Is the EMM Informal Settlement Upgrading Strategy linked to other supporting Departments such as the Municipal Infra-structure, and Roads Transport and Civil Works, etc?

Strongly Agree	Disagree	Unsure	Agree	Strongly Disagree
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Communication

17. Has there been effective communication of the EMM Informal Settlement Upgrading Strategy to stakeholders and beneficiaries?

Yes	No
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18. The form/method(s) of communication is/are:

Consistent Continuous	Inconsistent Irregular	Periodic	Ad-hoc Interim	No Communication
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19. What could be done better to further enhance communication/participation of stakeholders and beneficiaries?

Public Meetings	Newsletter	Use of Radio	Ward Committees	Workshops	
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20. As a councillor, how have you been communicating the strategy within the Municipality?

Via Ward Committees	Council Newsletters	Public Meetings	Inviting Presentations by Officials	House to house visits	None of the methods	All the methods
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Any other comments/opinions about the EMM Informal Settlement Upgrading Strategy that you think are relevant for its success, improvement or failure?
(land availability, accreditation, capacity, resource commitment etc)

