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Local council's response to street homelessness in Welkom

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APPENDIX A

GUIDING QUESTIONS: HOMELESS PEOPLE AND LOCAL AUTHORITY

HOMELESS PEOPLE

Personal Information

What is your age? ……..

What is your ethnic group?……

Where do you come from? …….

What is your nationality? ……

Are you single or married? ……..

Do you have children?……..

How many children are and are not schooling? ……

Where are they staying? ……

Why aren't you staying with your family?……

What level of education have you acquired?…….

What skills do you have?……...

Homeless Situation

Why did you decide to leave your home?…….

When last did you visit home and why?……

What types of employment have you held?……..

Where were you before you came to Welkom?……

For how long were you there?……

For how long have you been in Welkom? ……

Would you like to settle in Welkom permanently? ……..

Why haven't you gone to stay in Thabong?……..

Where and how do you spend your nights?……

What challenges do you face in Welkom?……..

Basic Needs

How safe and secure is this kind of living?……...
Where and how do you access your food and clothing?……
How many meals do you have daily?……
What happens when you fall sick, where do you go for medication?……...
What problems do you normally face when you visit medical centers?……
What kind of housing would you prefer: rental or homeownership and why?……..

Criminal Record

Do you use drugs, why? ……
Have you ever been rehabilitated, why?……
How many times have you been arrested and convicted, why?……

Community Care

What is the local council doing to help you?……
Have you ever been visited by any local councilor?……..
What are your feelings about the local police?……
How do you relate with the general public?……
Have any news people from locally based Newspapers visited you?…….
How have you benefited from the local business community?……
Has any social worker visited you?……..
Has any voluntary organizations offered you help?…….
How helpful have been religious organizations towards your needs?…….
Do you know where the Council, news, social development offices are in town?……..
If yes, how may times have you visited them to claim your rights?…….
If not, why?……
What really are your needs?……...
What would you like to see done for you and by whom?……..

Appendix B

THE LOCAL AUTHORITY

Background and Current Situation

Does street homelessness exist in Welkom City?……
How did it come about or what are its causes?…….
For how long has the problem been around?…….
How prevalent is the problem?……..
What is the present statistics of homeless people in Welkom?……
How often do you do your surveys?……
What are the challenges in stocktaking?……..
How valuable are these statistics to your department?……

Housing Policy and Legislation Framework

What policy do you have to address the problem?…….
What challenges do you face in implementing the policy?……
If none, why and how do you intent to address the problem?…….
How do you deal with the problems of housing, employment and benefit system among the street homeless people?……
What are the success and failures of the housing policy on the problem?……
What should and shouldn't be done to improve the current situation?……..

Financial and Human Resources

How resourceful are you in financial and human capital? ……
Why homelessness so pervasive in your jurisdiction.……...
What challenges does your Department face in terms of service delivery?……..
How are you responding to such challenges?……

How adequate is the response?……
How differently would you like to see things done?……

Personal analysis

Despite the government's commitment to massive housing, homelessness remains pervasive. What would be your personal analysis about the whole situation in your jurisdiction? What is happening and what is not happening and how should things happen to ensure efficient and equal distribution of housing for all South Africans and again whether this is possible?……
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