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The perceived impact of the performance management system utilised in the Department of Social Development in enhancing service delivery : a case study of the Johannesburg Metro Region.

Phungwayo, Msizi

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SOCIAL DEVELOPMENT
REPUBLIC OF SOUTH AFRICA

Internal Memo:

Enquiries : Refilwe Makapela
011 355 7676 ; Cell No. 082 469 3131
Sub-directorate Research and Policy Co-Ordination
Dir.: Research and Demography
CD: Development and Research

Dear Mr. M. Phungwayo

RE: YOUR APPLICATION TO CONDUCT RESEARCH WITHIN THE DEPARTMENT

Thank you for your application to conduct research within the Gauteng Department of Health and Social Development.

Your application on the research on ***"The Perceived Impact of the Performance Management system utilized in the Department of Social Development in enhancing service delivery: A case study of Jhb Metro Region"*** has been considered and approved for support by the Department as it was found beneficial to the Department's vision and mission.

The approval is subject to the Departmental terms and conditions as endorsed by you on 21/05/2013

May I take this opportunity to wish you well for the research.

Looking forward to a value adding research and a fruitful co-operation.

With thanks.

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MRS. SHOKI TSHABALALA
HEAD OF DEPARTMENT

DATE 6/6/2013