

Appendix B

Interview Questions for Municipal Technical Director/ Lepelle Northern Water

(1) Water Sources

- What are the main water sources in Giyani municipality?.....
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- How many dams are used to supply water in the Giyani municipality?.....
- How many boreholes are available for water supply in Giyani?.....
- Are there communities and individuals who use rivers and open ponds as water sources?.....
- Do you use tankers for water supply to communities?.....
- What are the main water sources at Siyandhani Village?.....
- Are the community members at Siyandhani who use river(s) or open ponds as sources of water?.....

(2) Water Supply

- Are there any households with piped water inside dwelling within Giyani municipality, (if yes) where are they located?.....
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- Are there households with piped water inside dwelling at Siyandhani village?.....
- Are there any pipe networks (reticulation pipes) for distribution water at Siyandhani?.....
- If there are no water connections in dwelling, do community members use communal water pipes (RDP Standard)?.....
- How many households share a single communal water pipe?.....
- Do water supply systems meet water demand at Siyandhani?.....
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- How often do you use tankers for water supply at Siyandhani?.....

(3) Water Infrastructure: Operations & Maintenance

- How would you generally describe water supply network in Giyani?.....
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- Do you have sufficient water purification plants in Giyani?.....

- Do you think you have technical people with requisite expertise and capacity for operating and maintaining the existing water infrastructure?.....
- Do you often experience water interruptions?.....
- What is your turn around time to resolve water interruptions?.....
- Do you have challenges relating to Bulk Water supply (if yes, what are those challenges)

(4) Basic Water supply

- Do you have an indigent policy in the municipality, if yes when has it been reviewed?.....
- Do you have an indigent register in the municipality (if yes) how often do you review/update it?.....
- How many indigent households receive basic water supply?.....
- Are there indigents households who do not receive basic water supply (if yes), why.....

(5) Back to Basic Programme

- Does the municipality/ Lepelle Northern Water implement the B2B Programme?.....
- Have you developed the B2B Action Plan?.....
- Is the B2B Action Plan approved by Council/ CEO (for Lepelle)?.....
- In terms of your B2B Action Plan, what are the challenges identified by the municipality or Lepelle Northern Water in terms of extending universal access to adequate water supply to rural communities?.....
- Do you think the B2B is the most appropriate programme to address water challenges in Giyani (motivate answer).....
- Do you think the B2B programme is the most appropriate to address water challenges in rural areas like Siyandhani (motivate answer).....
- Thinking of other municipal support programmes by national government like LGTAS, 5 year LGSA do you think the B2B is most effective in addressing challenges of water provision, and

(7). Way forward

One of the priorities of the B2B programme is to get municipalities that are at a dysfunctional state and support them to be able to provide the most basic of services. Looking at supply of potable water to rural communities do you think the Back to Basic programme is adequately designed to ensure universal access to basic water supply?.....

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8). Your further Input

As an experienced official dealing specifically with water related issues, do you have any contribution you can make to this study relating to universal water supply to rural communities as a basic necessity?.....