

### DECLARATION

I, Deborah Margaret Hunt (student number: 8606500d), declare that this research report is my own work except as indicated in the references and acknowledgements.

It is submitted in partial fulfilment of the requirements for the degree of Master of Management in the Wits Public and Development Management School, Johannesburg.

It has not been submitted before for any degree or examination in this or any other university.

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Deborah Margaret Hunt

Signed at: Johannesburg, South Africa

On the 18<sup>th</sup> day of June 2010

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### DEDICATION

*This research is dedicated to mom and dad, M.E.N. and G. M. who have supported this research with encouragement, enthusiasm and sound advice.*

*Thank you for always being there to lend an ear and provide support.*