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Validating the 'soft' aspects of TQM for ISO-9001 certified construction firms in SOUTH AFRICA

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DECLARATION

I hereby declare that this research report is mine. It is being submitted for the Master of Science (Building): Project Management in Construction at the University of the Witwatersrand, Johannesburg.

It has not been submitted before for any degree or examination at any other University.



Mr. Sugendran Naicker

Signed on **August 2018** at **Johannesburg.**