

LIST OF ABBREVIATIONS

BCEA	Basic Conditions of Employment Act
BLLR	Butterworths Labour Law Report
CCMA	Commission for Conciliation, Mediation and Arbitration
CMS	Case Management System
CTI	Computer Telephone Integration
CON-ARB	Conciliation-Arbitration
GA	Gauteng (Case)
IC	Industrial Court
ILJ	Industrial Labour Law Journal
ILO	International Labour Organisation
IMSSA	Independent Mediation Services of South Africa
LAC	Labour Appeal Court
LC	Labour Court
LRA	Labour Relations Act
LRAA	Labour Relations Act Amendments
NEDLAC	National Education Development and Labour Council
NY	No Year (Specified)
RSA	Republic of South Africa
T/A	Trading As
UIF	Unemployment Insurance Fund

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