Appendix

Fig 1: RDP house in Tembisa, extension eleven, called “Umtambela

Fig 2: House obtained by means of bank credit or bonds, in Tembisa, ward eleven. It explains the fourth form of Self-Help Housing where individual may find all the necessary through market.
Fig 3: Tembisa shopping Center where there are facilities such as shops, banks, post office, etc.

Fig 4: Informal settlement in Tembisa, extension eleven. It explains poor housing condition that poor households face.
Fig 5: Street trading, one of the ways of surviving for most poor households in Tembisa

Fig 6: Street trading, as one of the ways poor households exploit assets which are in their disposition, in Tembisa
Fig 7: Informal Settlement in Tembisa, obtained through invasion of land.

QUESTIONNAIRE OF THE RESEARCH

1. Questions related to beneficiaries of RDP Houses

A. Introductory questions
   - How old are you?
   - What is your level of education?
   - Are you working? If yes,
   - How much do you earn as income?
   - how long have you been staying in Tembisa and where were you staying before you reached Tembisa?

B. Involvement of beneficiaries
   - What mode of housing delivery do you know?
   - What are your viewpoints concerning every mode of housing delivery in general and People’s Housing Process in particular?
- What was the package of government subsidy granted to you?
- What was your involvement in the construction of your house?
- Have you already heard about Self-Help Housing adopted in South Africa as PHP (People’s Housing Process)?
- How do you qualify your housing conditions?
- Why did you not prefer PHP?
- What is your viewpoint concerning People’s Housing Process?
- If you are given an opportunity to choose one mode of housing delivery, which mode would you like and why?
- How do you find the location of your house?
- How do you exploit assets linked to the location of your house?

C. Questions in relation to the government involvement?
- How do you find government efforts consisting to provide adequate shelters to all South Africans?
- According to you, how do you find services provided by the government such as water, electricity, education, health, etc?
- How do you find the government involvement at all?
- Which aspects, according to you must change for the effectiveness of housing delivery?
- What are you expecting from the government?
- If you were given an opportunity to act as leader, what would do you like to change in the delivery of housing?
- How can PHP be effective and produce great results?
- Do you not think that the government is limited in resources for building RDP houses for everyone who is in housing need?

2. Questions asked to residents of informal settlement

A. Introductory questions (The same with residents of RDP houses)
B. Involvement of inhabitants

- How did you occupy this land?
- How do you find your housing situations?
- How do you try to enjoy your right of accessing to adequate housing?
- What have you done so far in order to improve your housing conditions?
- Why do you not apply for housing subsidy which, in principle, is granted to all South African citizens?
- Why do you not try to solve your housing problems collectively?
- According to you, what must be necessarily done for the improvement of your housing conditions?
- According to you, who must be the first responsible of the improvement of your housing conditions and why?
- If you are given an opportunity to choose between low-cost housing and Self-Help Housing, which mode of housing delivery would you prefer and why?
- According to you how can housing be a real source of job creations?
- What is your relationship with your neighbors?
- How will you react if the government decides either to evict you or to relocate you?
- why do you stay in bad housing conditions while you can, with your income, rent a formal house where you can, have basic services such as water, electricity, sanitation

c. Questions in relation to the government involvement?

- How do you find the government involvement seeking to eradicate informal settlements in South Africa?
- Which kind of services do you receive from the government?
- What are expecting from the government?
- If you were given an opportunity to act as a leader, which aspect would you like to change urgently in the delivery of housing?
1. Questions in relation to officials

- What is the population of Tembisa?
- What kind of housing mode of delivery do you practice in Tembisa?
- Why did the implementation of PHP project in Tembisa fail?
- What are the expectations of population in Tembisa?